



**更改個人 e-Banking 服務表格**  
**Change of Personal e-Banking Service Form**

致：恒生銀行有限公司  
To: Hang Seng Bank Limited

請用正楷填寫，並在適當方格內加上“√”，填妥表格後交回本銀行任何一間分行或連同身份證明文件副本郵寄至香港郵政信箱 3013 號恒生銀行有限公司收。  
Please complete in BLOCK LETTERS, “√” where appropriate, and return the completed form to any of our branches or attach a copy of your ID document and mail to Hang Seng Bank Ltd at GPO Box 3013, Hong Kong.

日期(日/月/年)  
Date(DD/MM/YY)

**甲部 Part A – 客戶資料 Customer Information**

戶口持有人姓名 Name(s) of Account Holder(s)	
身份證明文件類別 ID Document Type <input type="checkbox"/> 香港身份證 HKID Card <input type="checkbox"/> 護照 Passport <input type="checkbox"/> 其他 Others: _____	身份證明文件號碼 ID Document No.

**乙部 Part B – 服務類別 Category of Service**

1. 確認 / 恢復 e-Banking 密碼 Confirm / Resume e-Banking Password

確認網上遞交的新密碼申請  
Confirm new password request submitted online  
郵寄申請並不適用於只持有恒生信用卡之客戶。  
Mail-in application is inapplicable to customers who only have credit card accounts activated with the Bank.

參考編號 Reference No.	申請日期及時間 Request Date and Time
	(日/月/年) (時:分) (DD/MM/YY) (HH:MM)

恢復被鎖定的密碼  
Resume locked password

2. 停用 / 恢復 e-Banking 保安功能 Terminate / Resume e-Banking Security Service

取消已登記的保安編碼器或流動保安編碼  
Deactivate the registered Security Device or Mobile Security Key  
註：客戶請謹記需同時遞交表格以重設未經登記戶口之轉賬限額為零。  
Note: Please be reminded to submit a separate request to reset the non-registered account transfer limit to zero.

恢復身份確認程序(適用於「啟動保安編碼器或流動保安編碼」等服務中輸入身份證明文件隨機數位的身份確認程序)  
Resume the Identity Verification Facility (Applicable to the verification process of entering Personal Identification Document random digits for services like 'Activate Mobile Security Key or Security Device')

3. 暫停 / 恢復 / 取消 e-Banking 服務 Suspend / Resume / Cancel e-Banking Service

暫停 e-Banking 服務\*  
Suspend e-Banking Service\*  
暫停原因:  保安理由 Security Concern  賬戶閒置 Profile Inactivity  離港旅遊 Travel Abroad

恢復已暫停的 e-Banking 服務  
Resume the suspended e-Banking Service

啟動流動保安編碼後之身份認證  
Verify identity after Mobile Security Key activation

取消 e-Banking 服務\*  
Cancel e-Banking Service\*

取消以下 FPS 帳戶綁定服務  
Cancel the following FPS Addressing Services

快速支付系統識別碼 FPS Identifier  流動電話號碼 Mobile Phone Number  電郵地址 Email Address

\* 請注意: iPower 戶口或強積金計劃持有人如欲申請暫停或取消 e-Banking 服務, 請親臨本行分行辦理。  
\* Attention: For holder(s) of iPower or MPF Account, please visit one of our branches if you wish to apply to suspend or cancel e-Banking Service.

4. 限制登記 e-Banking 服務(適用於未登記使用 e-Banking 之客戶)  
Restrict e-Banking Service Registration (Applicable to customers not yet registered for e-Banking service)

限制以本人名下任何戶口登記 e-Banking 服務  
Restrict e-Banking service registration for all my account(s)

取消已設定的限制  
Cancel the restriction applied

eCare  
eCare J021  
eCare  
eCare  
TRUE UI  
PIB  
J021  
J011  
PB16-R29(YX) sht 06/22 E <PB16>

>>OPS>SPS

請註明任何一個使用以下簽署的戶口號碼  
Please specify any account no. to which the below signature(s) can apply

綜合 / 儲蓄 / 往來戶口號碼  
Integrated / Savings / Current Account No. : \_\_\_\_\_

信用卡戶口號碼(只適用於持有信用卡之客戶)  
Credit Card No. (only applicable to customers with credit card) : \_\_\_\_\_

戶口持有人(等)簽署 Signature(s) of Account Holder(s)

S.V.

**X**

請用留存本行之印鑑簽署 Please use signature(s)/chop(s) filed with the Bank

**銀行專用 For Bank Use**

Receiving Br. Code : \_\_\_\_\_

Approver : \_\_\_\_\_

Fax Switch ID: 9876