



恒生銀行
HANG SENG BANK

Notice of Change on Commercial Banking Currency Switching Services

Dear customer,

As part of the ongoing review of our practices and policies, please be advised Hang Seng Bank Limited will terminate the “Currency Switching Service” under Commercial banking with effect from 25 September 2022 (“Effective Date”). Please be reminded to make necessary arrangements for outstanding “Currency Switching Service” instruction(s) in advance, otherwise, the outstanding instruction(s) will be terminated from the Effective Date. To keep track of foreign currency or exchange, you may use FX Order Watch service.

Other foreign exchange services remain unchanged.

For enquiries, please contact your Relationship Manager or our Customer Services at (852) 2198 8000 (press 1>1>1 after select language). We apologize for any inconvenience caused.

Investment involves risks. FX involves exchange rate risk.

Yours faithfully,

Hang Seng Bank Limited

30 Jun 2022

(This is a computer-generated letter and no signature is required.)



重要通知 -有關商業銀行「貨幣轉撥服務」終止通知

親愛的客戶：

隨著不時的業務檢討，恒生銀行有限公司將由**2022年9月25日**(「生效日」)起終止商業銀行的「貨幣轉撥服務」。如客戶尚有任何未完成的指令，請提前作好安排，否則有關指令將於生效日起自動終止。如需處理外幣或有兌換需要，請使用恒生「外匯限價指示服務」。

其他外匯服務維持不變。

如有查詢，請聯絡貴公司的客戶經理或致電**(852) 2198 8000** (選擇語言後按1>1>1) 與我們的客戶服務員聯絡。不便之處，謹此致歉。

投資涉及風險，外幣兌換涉及匯率風險。

恒生銀行有限公司

2022年6月30日

(此乃電腦編印文件，毋須簽署)