

Motor Windscreen Damage Claim Form

汽車擋風玻璃損毀索償申請表

QBE Hongkong & Shanghai Insurance Limited 昆士蘭聯保保險有限公司
QBE General Insurance (Hong Kong) Limited 昆士蘭保險 (香港) 有限公司



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979 King's Road, Quarry Bay, Hong Kong
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www.qbe.com/hk

Claims
理賠
Hotline 熱線
Email 電郵
Fax 傳真

Hang Seng Bank Customers
恒生銀行客戶
852 2828 3138
claims.qgi@qbe.com
852 3009 0998

Other Customers
其他客戶
852 2828 1998
claims.hk@qbe.com
852 3009 3600

A. NOTES 注意事項

- All questions must be answered. If not applicable, please write "N/A". You may attach additional sheet(s) if necessary.
所有問題必須作答。如不適用者，請填上「不適用」。如有需要，可附上額外紙張。
- The issue of this claim form is not an admission of liability by QBE Hong Kong.
發出此索償申請表並不代表昆士蘭保險香港承認任何責任。
- The repair or replacement of the motor windscreen must be conducted by a windscreen repairer specified in the policy.
維修或更換汽車擋風玻璃必須由保單內註明之汽車擋風玻璃專門店負責。
- We may contact you for further information / document(s) if necessary.
如有需要，本公司將要求閣下提供額外資料 / 文件以處理索償事宜。

B. DETAILS OF THE INSURED 保戶資料

How did you purchase the insurance policy?

閣下從何處購買此份保單？

- Hang Seng Bank 恒生銀行 Insurance agents / brokers 保險代理 / 經紀 Manulife 宏利 Others 其他

| | | |
|--------------------------|------------------------------|--------------------------|
| Policy no. 保單號碼： | Name of the Insured 保戶名稱： | |
| Address 地址： | | |
| Home tel. no. 住宅電話： | Office tel. no. 辦公室電話： | Mobile tel. no. 流動電話： |
| Contact person 聯絡人姓名： | Email 電郵： | |

C. DETAILS OF THE INSURED VEHICLE 受保車輛資料

| | |
|-----------------------------|---------------------------------------|
| Registration no. 車輛登記號碼： | Make & model of the vehicle 廠名及款式： |
| Engine number 引擎號碼： | Year of manufacture 製造年份： |

D. PARTICULARS OF DAMAGE / 損毀 / 意外詳情

| | |
|----------------------------------|--|
| Date (DD/MM/YYYY) 日期 (日/月/年)： | Place 地點： |
| Cause 原因： | <input type="checkbox"/> Damaged by stone / debris 被碎石 / 瓦礫損毀 <input type="checkbox"/> Damaged by fallen object 被墮落物損毀 <input type="checkbox"/> Others 其他： |

E. DECLARATION 聲明

1. I / We hereby declare that the foregoing particulars are true in all respects, that I / we have not withheld from QBE Hongkong & Shanghai Insurance Limited or QBE General Insurance (Hong Kong) Limited (the Companies) any information within my / our knowledge connected with the accident and that I / we have no other policy indemnifying me / us in respect of this accident. I / We understand that the Companies can request for more information.
2. I / We confirm that I / We have read the Personal Information Collection Statement ("Notice") and acknowledge and agree that all personal data and information with respect to me / us which are provided by me / us in relation to this application may be held, used, processed or disclosed to such parties for such purposes as set out in the Notice. I / We understand and agree that the furnishing of this form to me / us by the Companies does not constitute a waiver of any of their right entitled under the terms and conditions of policy.
1. 本人 / 吾等謹此鄭重聲明上述各項資料全部屬實。本人 / 吾等並無對昆士蘭聯保保險公司或昆士蘭保險 (香港) 有限公司 (「保險公司」) 隱瞞本人 / 吾等所知有關該意外之任何資料。而本人 / 吾等並無其他保單同時就此意外提供賠償。本人 / 吾等明白保險公司可要求更多資料。
2. 本人 / 吾等確認本人 / 吾等已細閱收集個人資料聲明 (「通知」) 。並知悉及同意有關於本人 / 吾等於是次申請由本人 / 吾等提供的所有個人資料及其他資料將可能被持有、使用、處理或披露予有關各方以用作「通知」上所載的用途上。同時，本人 / 吾等明白及同意向本人 / 吾等提供此表格並不構成保險公司保單之條款及條款授予之任何權利。

Signature of the Insured

保戶簽署：

Date

日期：

(Please sign with company chop, if incorporated 如屬法團，請蓋章)

PERSONAL INFORMATION COLLECTION STATEMENT 收集個人資料聲明

In relation to the personal data collected by [QBE General Insurance (Hong Kong) Limited] ("QBE HK"), I/we agree and acknowledge that:

- a) the personal data requested is necessary for QBE HK to process your application for insurance or claim and any such data not provided may mean this application or claim cannot be processed.
- b) the personal data collected in this form may be used by QBE HK for the purposes stated in its Privacy Policy found at <https://www.qbe.com/hk/en/privacy-policy>. These include underwriting and administering the insurance policy being applied for (including obtaining reinsurance, underwriting renewals, claim processing, investigation, payment and subrogation and any related purposes)
- c) QBE HK may transfer the personal data to the following classes of persons (whether based in Hong Kong or overseas) for the purposes identified in (b) above:
 - i. third parties providing services related to the administration of my/our policy (including reinsurance);
 - ii. financial institutions for the purpose of processing this application and obtaining policy payments;
 - iii. in the event of a claim, loss adjustors, assessors, third party administrators, emergency providers, legal services providers, retailers, medical providers and travel carriers;
 - iv. another member of the QBE group (for all of the purposes stated in (b)) in any country; or
 - v. other parties referred to in QBE's Privacy Policy for the purposes stated therein
- d) I/we may gain access to, or request correction of my/our personal data (in both cases, subject to a reasonable fee), via email or post at:
[QBE General Insurance (Hong Kong) Limited -
Address: 33/F, Oxford House, Taikoo Place, 979 King's Road, Quarry Bay, Hong Kong
Email: info.gihk@qbe.com.hk]
- e) . That where I/we are providing personal data on behalf of another person to QBE HK, I/we have obtained consent from the other person who have agreed that their personal data will be released to QBE HK in accordance with paragraphs (a), (b) and (c) above.
- f) That in the event of differences between the English and Chinese, the English version shall prevail.

January 2022

個人資料收集聲明

關於 [昆士蘭保險（香港）有限公司]（“昆士蘭保險香港”）收集之個人資料，本人 / 我等同意並承認：

- a) 索取之個人資料對於昆士蘭保險香港處理本人 / 我等之保險或索償申請乃屬於必需。若未提供此類資料，可能導致無法處理此項申請或索償。
- b) 昆士蘭保險香港可以將此表格所收集的個人資料用於其網頁 <https://www.qbe.com/hk/en/privacy-policy> 所載私隱政策當中表明之目的，其中包括承保和管理本人 / 我等正在申請之保險（包括獲得再保險、承保續期、理賠、調查、付款、代位索償以及各種相關目的）。
- c) 昆士蘭保險香港可為以上 (b) 項指明之目的，將個人資料轉交以下無論是在香港還是在海外之各類人士：
 - i. 提供與本人 / 我等的保險（包括再保險）之管理有關的服務的第三方；
 - ii. 為處理此項申請並獲得保單付款，將個人資料轉交金融機構；
 - iii. 在發生索償時，將個人資料轉交有關的損失理算師、評估師、第三方管理人員、緊急服務提供者、法律服務提供者、零售商、醫療服務提供者和旅行社；
 - iv. 昆士蘭保險集團不論位於任何國家或地區的另一成員（為以上 (b) 項所述各種目的而提供該個人資料）；
 - v. 為昆士蘭保險私隱政策所指的各種目的，將個人資料提供予該私隱政策提及的其他人士。
- d) 本人 / 我等可以查閱或要求更正自己的個人資料（在這兩種情況下均需支付一筆合理費用）。提出有關要求，可經電郵或郵遞方式向以下地址發信：

[昆士蘭保險（香港）有限公司 -
地址：香港鰂魚涌英皇道 979 號太古坊濠豐大廈 33
樓 電郵：info.gihk@qbe.com.hk]

- e) 若本人 / 我等乃代表另一人士向昆士蘭保險香港提供個人資料，本人 / 我等已徵得該人士表示同意根據以上 (a)、(b)、(c) 款將其個人資料發放給昆士蘭保險香港。
- f) 若本文件之中、英文版之間意義有分歧，應以英文版本為準。

2022年1月

Note: In case of discrepancies between the English and Chinese versions, the English version shall prevail.
注意：中英文版本如有歧異，概以英文版本為準。