

### 恒生銀行分行的服務安排

#### 分行的營業時間安排如下:

| 服務網點           |       | 營業時間             |
|----------------|-------|------------------|
| 地面分行           | 星期一至五 | 上午 9 時至下午 5 時    |
|                | 星期六   | 上午 9 時至下午 1 時    |
| 港鐵荔枝角站辦事處      | 星期一至五 | 上午9時至下午5時        |
| 港鐵彩虹站辦事處       | 星期六   | 上午 9 時至下午 1 時    |
| 港鐵黃大仙站辦事處      |       |                  |
| 港鐵觀塘站辦事處       |       |                  |
| 港鐵東涌站辦事處       |       |                  |
| 港鐵上環站(東)辦事處    | 星期一至五 | 上午 11 時至下午 7 時   |
| 港鐵中環站(歷山大廈)辦事處 | 星期六   | 上午 9 時至下午 1 時    |
| 港鐵佐敦站個人理財中心    |       |                  |
| 港鐵九龍站辦事處       |       |                  |
| 大學分行           | 星期一至五 | 上午9時至下午5時        |
|                | 星期六   | 休息               |
| 流動分行           | 星期一至五 | 上午 9 時30分至下午 2 時 |
|                |       | 下午 3 時至下午5 時     |
|                | 星期六   | 休息               |
| 商務理財中心         | 星期一至五 | 上午9時至下午5時        |
| (設有櫃位服務)       | 星期六   | 休息               |

在恒生銀行服務網點以外,本行建議客戶可透過銀行其他多元化的服務渠道,包括恒生 e-Banking、流動理財服務應用程式、電話理財服務熱線 (個人客戶:2822 0228 / 商業客戶:2198 8000) 或自助銀行服務滿足客戶的理財需要。

客戶如欲存入支票可使用恒生首創的「手機入票服務」;如欲親臨分行則可使用櫃位手機取票服務,預先透過恒生個人流動理財服務應用程式,無需登入個人e-Banking 在手機遙距取票,減省在分行內等候服務的時間。



# 分行及服務網點

# 香港

| 分行 / 服務網點                 | 地址  |  |
|---------------------------|---|--|
| 香港仔中心分行                   | 南寧街 10 號  |  |
| 銅鑼灣分行#                    | 怡和街 28 號  |  |
| 中區分行                      | 皇后大道中 36 號興瑋大廈地下及 1 樓   |  |
| 柴灣分行                      | 柴灣新翠商場 1 樓 145 號舖   |  |
|                           | 本分行於 2025 年 4 月 28 日(星期一)起遷往上列新行址繼續營  |  |
|                           | 業。  |  |
| 城市花園優越及優進理財中心#            | 電氣道 233 號   |  |
| 德輔道西分行#                   | 德輔道西 52 號   |  |
| 跑馬地優越及優進理財中心#             | 山村道 76 號  |  |
| 跑馬地優越理財中心                 | 景光街 18A-22 號  |  |
| 香港總行#                     | 德輔道中83號 B3, B2, 1樓及3樓   |  |
| /物/二/盲士尚毛/ A TH B+ ch . N | 樓層 銀行服務  3 優越理財 私人銀行/優越私人理財櫃位服務  1 優進理財及一般銀行服務 個人理財服務 跨境理財通服務 公司客戶服務 證券買賣服務 競考買賣服務 領卡處  B2 恒生跨境財富管理中心 強積金服務  B3 保管箱 |  |
| 總行優越私人理財中心                | 德輔道中 83 號 3S 樓  |  |
| 希慎道分行                     | 希慎道 8 號裕景商業中心地下 D & E 舖及 1 樓  |  |
| 莊士敦道分行#                   | 莊士敦道 142 號  |  |
| 堅尼地城分行                    | 卑路乍街 77 號   |  |
| 北角分行#                     | 英皇道 335 號   |  |
| 鰂魚涌分行#                    | 英皇道 989 號   |  |
| 筲箕灣分行                     | 筠箕灣道 295 號譽都 1 樓 6 號舖   |  |



| 分行 / 服務網點  | 地址                                   |
|------------|--------------------------------------|
| 太古城分行      | 太古城英皇道 1111 號 6 樓 602 號舖             |
|            | 本分行於 2025 年 6 月 16 日(星期一)起遷往上列新行址繼續營 |
|            | 業。                                   |
|            |                                      |
| 太古城優越理財中心  | 太古城道 24 號夏宮閣地下 G408 號                |
| 統一中心分行     | 金鐘道 95 號統一中心 1026-1028 號             |
| 統一中心優越理財中心 | 金鐘道 95 號統一中心 1007-1008 號             |

# 九龍

| 分行 /服務網點        | 地址                            |
|-----------------|-------------------------------|
| 太子道 141 號分行     | 太子道 141 號                     |
| 青山道分行#          | 青山道 339 號                     |
| 長沙灣廣場分行         | 長沙灣廣場 M02 號舖                  |
| 又一城分行           | 九龍塘達之路 80 號又一城 LG2-02A 舖      |
| 恒生 113 保管箱中心#   | 旺角亞皆老街 113 號恒生 113 地舖         |
| 漢口道分行#          | 漢口道 4 號                       |
| 開源道分行           | 開源道 55 號                      |
| 紅磡分行#           | 馬頭圍道 21 號                     |
| 九龍灣優越及優進理財中心    | 德福大廈 1 樓 3B 號                 |
| 九龍城分行#          | 太子道 360 號                     |
| 九龍總行#           | 彌敦道 618 號                     |
| 樂富廣場分行          | 樂富廣場 G202 號舖                  |
| 美孚新邨(蘭秀道)分行     | 蘭秀道 10 號                      |
| 美孚新邨(蘭秀道)優越理財中心 | 蘭秀道 1-15, 2-24 號地下 N23-N25 號舖 |
| 旺角分行#           | 彌敦道 677 號                     |
| 牛頭角分行#          | 佐敦谷北道 5 號                     |
| 北河街分行#          | 北河街 151 號                     |
| 新蒲崗分行           | 爵祿街 56 號                      |
| 土瓜灣分行#          | 土瓜灣道 33 號                     |
| 尖沙咀分行#          | 加拿芬道 18 號                     |
| 慈雲山分行#          | 鳳德道 63 號                      |



| 分行 /服務網點 | 地址                |
|----------|-------------------|
| 黃埔新邨分行#  | 德民街 46 號          |
| 黃大仙分行    | 黃大仙中心 1 樓 121A 號舖 |
| 油麻地分行#   | 彌敦道 363 號         |

# 新界

| 分行 /服務網點  | 地址                                       |
|-----------|--|
| 眾安街分行     | 眾安街 38 號                                 |
| 東港城分行     | 東港城商場 2 樓 217C 號                         |
| 粉嶺分行#     | 聯和墟聯興街 9 號                               |
| 青衣城分行     | 青衣城 G11-G14 號鋪                           |
| 新都城分行     | 新都城第 1 期 2 樓 211 號                       |
| 新都會廣場分行   | 新都會廣場 4 樓 473D-E 號                       |
| 新港城中心分行   | 新港城中心 3 樓 3221-3223 舖                    |
| 港鐵荃灣站辦事處  | 港鐵荃灣站 (近 C 出口)                           |
| 新豐路分行     | 新豐路 100 號                                |
| 沙田分行      | 橫壆街 1-15 號好運中心 16A, 16B, 16C, 17 及 18 號舖 |
| 沙田第一城分行   | 置富第一城 141-143 號                          |
| 上葵涌分行#    | 石蔭路 50 號                                 |
| 大河道分行#    | 大河道 30 號                                 |
| 大埔分行      | 廣福道 35 號                                 |
| 大埔(安慈路)分行 | 安慈路昌運中心 48 號                             |
| 大圍分行      | 大圍道 33 號                                 |
| 天水圍分行     | 天水圍天恩路 12-18 號嘉湖(二期)1 樓 122 號舖           |
| 屯門市廣場分行   | 屯門市廣場第2期高層地下28號                          |
| 元朗分行#     | 青山道 93 號                                 |
| 元朗(教育路)分行 | 教育路 5 號富好大樓 1 樓                          |

### # 分行設有保管箱服務



# 大學分行

| 分行 /服務網點 | 地址                      |  |
|----------|-------------------------|--|
| 中文大學分行   | 香港中文大學富爾敦樓 101 室        |  |
| 城市大學分行   | 香港城市大學教學大樓 3 樓          |  |
|          | 此分行提供以下銀行服務:            |  |
|          | • 一般銀行服務                |  |
|          | • 智能櫃位服務                |  |
|          | • 自助銀行服務                |  |
|          | 如客戶需要使用櫃位服務,請前往又一城分行。   |  |
| 理工大學分行   | 香港理工大學 VA207 室          |  |
| 科技大學分行   | 香港科技大學學術大樓地下 G201-203 室 |  |

### 港鐵站辦事處/個人理財中心

| 分行 /服務網點         | 地址                                   |
|------------------|--------------------------------------|
| 港鐵上環(東)站辦事處 ^    | 港鐵上環站(近 E 出口)                        |
| 港鐵中環(歷山大廈)站辦事處 ^ | 港鐵中環站(歷山大廈)大堂                        |
|                  | 此辦事處於 2025 年 9 月 6 日(星期六) 營業時間後暫停營業・ |
|                  | 以進行翻新工程。該辦事處預計將於 2025 年 12 月 8 日重開營  |
|                  | 業並易名為港鐵中環站個人理財中心。裝修工程期內,客戶可於香        |
|                  | 港總行或中區分行或本行任何分行辦理各項銀行服務。             |
|                  | 裝修工程完成後・本行將會提供以下銀行服務:                |
|                  | • 一般銀行‧開立戶口及個人理財服務                   |
|                  | • 智能櫃位服務                             |
|                  | • 自助銀行服務                             |
|                  | 如客戶需要使用櫃位服務,請前往香港總行或中區分行。            |
| 港鐵佐敦站個人理財中心 ^    | 港鐵佐敦站(近 A/B 出口)                      |
|                  | 此個人理財中心提供以下銀行服務:                     |
|                  | • 一般銀行,開立戶口及個人理財服務                   |
|                  | • 智能櫃位服務                             |
|                  | • 自助銀行服務                             |
|                  | 如客戶需要使用櫃位服務,請前往油麻地分行。                |
| 港鐵九龍站辦事處 ^       | 港鐵九龍站(近 A 出口)                        |
| 港鐵荔枝角站辦事處        | 港鐵荔枝角站(近 A 出口)                       |



| 分行 /服務網點  | 地址                               |
|-----------|----------------------------------|
| 港鐵彩虹站辦事處  | 港鐵彩虹站大堂                          |
| 港鐵黃大仙站辦事處 | 港鐵黃大仙站(近 D 出口)                   |
| 港鐵觀塘站辦事處  | 港鐵觀塘站(近 C 出口)                    |
| 港鐵荔景站辦事處  | 港鐵荔景站(近B出口)                      |
|           | 此辦事處於2024年10月28日(星期一)暫停營業,以進行翻新工 |
|           | 程。該辦事處預計將於2025年第3季重開營業。          |
| 港鐵東涌站辦事處  | 港鐵東涌站大堂                          |

↑ 由2025年6月2日(星期一)起,此港鐵站辦事處/個人理財中心更改營業時間如下:

 星期一至五
 上午11時至下午7時

 星期六
 上午 9時至下午1時

# 流動分行#

| 分行 / 服務地點 (服務日) | 地址           |     | 營業時間            |
|-----------------|--------------|-----|-----------------|
| 恒生流動分行 – 啟晴邨    | 啟晴邨近康晴樓上落客貨位 | 星期一 | 上午 9 時30分至下午2 時 |
| (逢星期一)          |              |     | 下午 3 時至下午5 時    |
|                 |              | 星期六 | 休息              |
| 恒生流動分行 - 迎東邨    | 迎東邨近迎喜樓上落客貨位 | 星期二 | 上午 9 時30分至下午2 時 |
| (逢星期二)          |              |     | 下午 3 時至下午5 時    |
|                 |              | 星期六 | 休息              |
| 恒生流動分行 - 安達邨    | 安達邨近俊達樓屋邨管理處 | 星期三 | 上午 9 時30分至下午2 時 |
| (逢星期三)          |              |     | 下午 3 時至下午5 時    |
|                 |              | 星期六 | 休息              |
| 恒生流動分行 - 安泰邨    | 安泰邨近錦泰樓上落客貨位 | 星期四 | 上午 9 時30分至下午2 時 |
| (逢星期四)          |              |     | 下午 3 時至下午5 時    |
|                 |              | 星期六 | 休息              |
| 恒生流動分行 - 洪福邨    | 洪福邨近洪樂樓上落客貨位 | 星期五 | 上午 9 時30分至下午2 時 |
| (逢星期五)          |              |     | 下午 3 時至下午5 時    |
|                 |              | 星期六 | 休息              |



| 分行 / 服務地點 (服務日) | 地址             |     | 營業時間            |
|-----------------|----------------|-----|-----------------|
| 恒生流動分行 2 - 廣福邨  | 廣福邨近廣仁樓        | 星期一 | 上午 9 時30分至下午2 時 |
| (逢星期一)          |                |     | 下午 3 時至下午5 時    |
|                 |                | 星期六 | 休息              |
| 恒生流動分行 2 - 朗善邨  | 朗善邨近善良樓        | 星期二 | 上午 9 時30分至下午2 時 |
| (逢星期二)          |                |     | 下午 3 時至下午5 時    |
|                 |                | 星期六 | 休息              |
| 恒生流動分行 2 - 滿東邨  | 滿東邨近滿順樓        | 星期三 | 上午 9 時30分至下午2 時 |
| (逢星期三)          |                |     | 下午 3 時至下午5 時    |
|                 |                | 星期六 | 休息              |
| 恒生流動分行 2 - 菁田邨  | <b>菁田邨近菁信樓</b> | 星期四 | 上午 9 時30分至下午2 時 |
| (逢星期四)          |                |     | 下午 3 時至下午5 時    |
|                 |                | 星期六 | 休息              |
| 恒生流動分行 2 - 長宏邨  | 長宏邨近宏毅樓        | 星期五 | 上午 9 時30分至下午2 時 |
| (逢星期五)          |                |     | 下午 3 時至下午5 時    |
|                 |                | 星期六 | 休息              |

#### # 為進行車輛年檢,

- 恒生流動分行服務將於 2025 年 8 月 18 日至 8 月 29 日暫停。
- 恒生流動分行 2 服務將於 2025 年 9 月 8 日至 9 月 19 日暫停。

#### 商務理財中心 (設有櫃位服務)

| 分行 /服務網點  | 地址                       |
|-----------|--------------------------|
| 灣仔商務理財中心  | 灣仔菲林明道8號大同大廈19樓          |
| 觀塘商務理財中心  | 觀塘開源道79號鱷魚恤中心19樓1901室    |
| 尖沙咀商務理財中心 | 加拿芬道18號                  |
| 荔枝角商務理財中心 | 荔枝角西頓中心 31 樓 1-3 及 5-7 室 |

客戶如需要任何關於分行營業安排的資訊或查詢,可致電客戶服務熱線(電話:2822 0228)。



### Hang Seng Bank Branch Service Arrangements

The service hours of our branches are arranged as follows:

| Service Outlets                              | Service Hours     |                  |
|--|-------------------|------------------|
| Street-level Branch                          | Monday to Friday: | 9:00am – 5:00pm  |
|  | Saturday:         | 9:00am – 1:00pm  |
|  |                   |                  |
| MTR Lai Chi Kok Station Office               | Monday to Friday: | 9:00am – 5:00pm  |
| MTR Choi Hung Station Office                 | Saturday:         | 9:00am – 1:00pm  |
| MTR Wong Tai Sin Station Office              |                   |                  |
| MTR Kwun Tong Station Office                 |                   |                  |
| MTR Tung Chung Station Office                |                   |                  |
| MTR Sheung Wan Station (East) Office         | Monday to Friday: | 11:00am – 7:00pm |
| MTR Central Station (Alexandra House) Office | Saturday:         | 9:00am – 1:00pm  |
| MTR Jordan Station Retail Banking Centre     |                   |                  |
| MTR Kowloon Station Office                   |                   |                  |
| University Branch                            | Monday to Friday: | 9:00am – 5:00pm  |
|  | Saturday:         | Closed           |
|  |                   |                  |
| Mobile Branch                                | Monday to Friday: | 9:30am – 2:00pm  |
|  |                   | 3:00pm – 5:00pm  |
|  | Saturday:         | Closed           |
|  |                   |                  |
| Business Banking Centre                      | Monday to Friday: | 9:00am – 5:00pm  |
| (With Counter Service)                       | Saturday:         | Closed           |
|  |                   |                  |

As a convenient alternative to visiting Hang Seng service outlets, customers are encouraged to use one of the Bank's other service channels, such as e-Banking, mobile banking, phone banking (personal customers: 2822 0228 / commercial customers: 2198 8000) or self-service banking to meet their banking needs.

Customers wishing to deposit cheques can use the Bank's pioneering "Mobile Cheque Deposit" service. If they wish to visit a branch, they are encouraged to use the Bank's eTicketing service via the Hang Seng Personal Banking mobile app before heading to the branch to bypass queues and minimise waiting time. They can register on the landing page of the app without the need to log into their personal e-Banking accounts.



# **Branch & Service Outlets**

# Hong Kong Island

| Branch / Service Outlets                                    | Address  |  |
|---|--|--|
| Aberdeen Centre Branch                                      | 10 Nam Ning Street   |  |
| Causeway Bay Branch #                                       | 28 Yee Wo Street   |  |
| Central Branch  | G/F and 1/F, Hing Wai Building, 36 Queen's Road Central  |  |
| Chai Wan Branch   | Shop No. 145, Level 1, New Jade Shopping Arcade, Chai Wan This branch is relocated to the above address with effect from Monday, 28 April 2025.  |  |
| City Garden Prestige and Preferred Banking Banking Centre # | 233 Electric Road  |  |
| Des Voeux Road West Branch #                                | 52 Des Voeux Road West   |  |
| Happy Valley Prestige & Preferred Banking Centre #          | 76 Village Road  |  |
| Happy Valley Prestige Banking Centre                        | 18A-22 King Kwong Street   |  |
| Hong Kong Main Branch #                                     | B3, B2, 1/F and 3/F 83 Des Voeux Road Central  Level Banking Services  3 Prestige Banking Private Counter Services  1 Preferred Banking and General Banking Services Personal Financial Services Cross-Boundary Wealth Management Connect Services Company Account Services Securities Trading Services Card Collection  B2 Hang Seng Cross-boundary Wealth Centre MPF Services  B3 Safe Deposit Boxes |  |
| Head Office Prestige Private Centre                         | 3S/F, 83 Des Voeux Road Central  |  |
| Hysan Avenue Branch   | Shop D & E, G/F & 1/F, Eton Tower, No.8 Hysan Avenue   |  |
| Johnston Road Branch #                                      | 142 Johnston Road  |  |
| Kennedy Town Branch   | 77 Belcher's Street  |  |



| Branch / Service Outlets                 | Address  |
|--|--|
| North Point Branch#                      | 335 King's Road  |
| Quarry Bay Branch #                      | 989 King's Road  |
| Shau Kei Wan Branch                      | Shop 6, 1/F, i-UniQ Residence, 295 Shau Kei Wan Road                                 |
| Taikoo Shing Branch                      | Shop 602, 6/F, No.1111 King's Road, Taikoo Shing Road                                |
|  | This branch is relocated to the above address with effect from Monday, 16 June 2025. |
| Taikoo Shing Prestige Banking<br>Centre  | Shop G408, G/F, Hsia Kung Mansion, 24 Taikoo Shing Road                              |
| United Centre Branch                     | Shop 1026-1028 United Centre, 95 Queensway   |
| United Centre Prestige Banking<br>Centre | Shop Shop 1007 - 1008, United Centre, 95 Queensway                                   |

# <u>Kowloon</u>

| Branch / Service Outlets                          | Address  |
|---|--|
| 141 Prince Edward Road Branch                     | 141 Prince Edward Road   |
| Castle Peak Road Branch #                         | 339 Castle Peak Road   |
| Cheung Sha Wan Plaza Branch                       | Shop M02, Cheung Sha Wan Plaza                                   |
| Festival Walk Branch                              | Unit LG2-02A, Festival Walk, 80 Tat Chee Avenue, Kowloon<br>Tong |
| Hang Seng 113 Safe Deposit Box<br>Centre #        | G/F Shop, Hang Seng 113, 113 Argyle Street, Mongkok              |
| Hankow Road Branch #                              | 4 Hankow Road  |
| Hoi Yuen Road Branch                              | 55 Hoi Yuen Road   |
| Hung Hom Branch #                                 | 21 Ma Tau Wai Road   |
| Kowloon Bay Prestige and Preferred Banking Centre | Shop 3B, 1/F, Telford House                                      |
| Kowloon City Branch #                             | 360 Prince Edward Road   |
| Kowloon Main Branch #                             | 618 Nathan Road  |
| Lok Fu Plaza Branch                               | Shop G202, Lok Fu Plaza  |



| Branch / Service Outlets                                  | Address  |
|---|--|
| Mei Foo Sun Chuen (Nassau Street)<br>Branch               | Shops 10 Nassau Street                                     |
| Mei Foo Sun Chuen (Nassau Street) Prestige Banking Centre | Shops Nos. N23-N25, G/F, Nos. 1-15, 2-24 and Nassau Street |
| Mongkok Branch #  | 677 Nathan Road  |
| Ngau Tau Kok Branch #                                     | 5 Jordan Valley North Road                                 |
| Pei Ho Street Branch #                                    | 151 Pei Ho Street  |
| San Po Kong Branch  | 56 Tseuk Luk Street  |
| To Kwa Wan Branch #                                       | 33 To Kwa Wan Road   |
| Tsimshatsui Branch #                                      | 18 Carnarvon Road  |
| Tsz Wan Shan Branch #                                     | 63 Fung Tak Road   |
| Whampoa Estate Branch #                                   | 46 Tak Man Street  |
| Wong Tai Sin Branch                                       | Shop No.121A, Level 1, Wong Tai Sin Plaza                  |
| Yaumati Branch #  | 363 Nathan Road  |

# **New Territories**

| Branch / Service Outlets     | Address   |
|------------------------------|---|
| Chung On Street Branch       | 38 Chung On Street  |
| East Point City Branch       | Shop 217C, Level 2, East Point City                                 |
| Fanling Branch #             | 9 Luen Hing Street, Luen Wo Market                                  |
| Maritime Square Branch       | Shop Unit G11-G14, Maritime Square                                  |
| Metro City Branch            | Shop 211, Level 2, Metro City, Phase 1                              |
| Metroplaza Branch            | Shop No.473D-E, Level 4, Metroplaza                                 |
| MOSTown Branch               | Shop Nos. 3221-3223, Level 3, MOSTown                               |
| MTR Tsuen Wan Station Office | MTR Tsuen Wan Station (near Exit C)                                 |
| San Fung Avenue Branch       | 100 San Fung Avenue   |
| Shatin Branch                | Shop 16A, 16B, 16C, 17 and 18, Lucky Plaza, 1-15 Wang Pok<br>Street |
| Shatin City One Branch       | Shop 141-143, Fortune City One                                      |



| Branch / Service Outlets        | Address  |
|---------------------------------|--|
| Sheung Kwai Chung Branch #      | 50 Shek Yam Road   |
| Tai Ho Road Branch #            | 30 Tai Ho Road   |
| Tai Po Branch                   | 35 Kwong Fuk Road  |
| Tai Po (On Chee Road) Branch    | 48 Fortune Plaza, On Chee Road                                     |
| Tai Wai Branch                  | 33 Tai Wai Road  |
| Tin Shui Wai Branch             | Shop 122, 1/F, +WOO (Phase 2), 12-18 Tin Yan Road, Tin Shui<br>Wai |
| Tuen Mun Town Plaza Branch      | Shop 28, Upper G/F, Tuen Mun Town Plaza, Phase II                  |
| Yuen Long Branch #              | 93 Castle Peak Road  |
| Yuen Long (Kau Yuk Road) Branch | 1/F, Fu Ho Building, 5 Kau Yuk Road                                |

# Branch with Safe Deposit Box Services

### **University branch**

| Branch / Service Outlets             | Address   |
|--------------------------------------|---|
| Chinese University Branch            | Room 101, John Fulton Centre, The Chinese University of HK                    |
| City University Branch               | Level 3, Academic Building, City University of HK                             |
|                                      | This branch is provided the following services:                               |
|                                      | General Banking Services  |
|                                      | <ul><li>Smart Teller Services</li><li>Self-Service Banking Services</li></ul> |
|                                      | Self-Service Banking Services   |
|                                      | For teller counter services, customers please can Festival Walk               |
|                                      | Branch.   |
| Polytechnic University Branch        | Room VA207, The HK Polytechnic University                                     |
| University of Science and Technology | Shop G201-203, G/F, Academic Building, The Hong Kong                          |
| Branch                               | University of Science and Technology  |



# MTR Station Office / Retail Banking Centre

| Branch / Service Outlets                       | Address  |
|--|--|
| MTR Sheung Wan (East) Station Office ^         | MTR Sheung Wan Station (near Exit E)   |
| MTR Central (Alexandra House) Station Office ^ | MTR Central Station (Alexandra House) Concourse  |
|  | This MTR Station Office will be temporarily closed for renovation with effect from Saturday, 6 September 2025 after the close of business and will re-open and rename as MTR Central Station Retail Banking Centre on 8 December 2025 tentatively. During the renovation period, customers can continue to enjoy banking services at Hong Kong Main Branch or Central Branch or any of our branches. |
|  | After renovation, this branch will provide the following services:   |
|  | <ul> <li>General Banking, Account Opening and Personal<br/>Financial Services</li> <li>Smart Teller Services</li> <li>Self-Service Banking Services</li> </ul>   |
|  | For teller counter services, customers can visit Hong Kong Main Branch or Central Branch.  |
| MTR Jordan Station Retail Banking Centre ^     | MTR Jordan Station (near Exit A/B)   |
|  | This Retail Banking Centre is provided the following services:   |
|  | General Banking, Account Opening Services and personal financial services  |
|  | <ul><li>Smart Teller Services</li><li>Self-Service Banking Services</li></ul>  |
|  | For teller counter services, customers can visit Yaumati Branch.   |
| MTR Kowloon Station Office ^                   | MTR Kowloon Station (near Exit A)  |
| MTR Lai Chi Kok Station Office                 | MTR Lai Chi Kok Station (near Exit A)  |
| MTR Choi Hung Station Office                   | MTR Choi Hung Station Concourse  |
| MTR Wong Tai Sin Station Office                | MTR Wong Tai Sin Station (near Exit D)   |
| MTR Kwun Tong Station Office                   | MTR Kwun Tong Station (near Exit C)  |



| Branch / Service Outlets      | Address  |
|-------------------------------|--|
| MTR Lai King Station Office   | MTR Lai King Station (near Exit B)   |
|                               | This MTR Station Office is temporarily closed for renovation with effect from Monday, 28 Oct 2024 and will re-open in the third quarter of 2025 tentatively. |
| MTR Tung Chung Station Office | MTR Tung Chung Station Concourse   |

<sup>^</sup> With effect from Monday, 2 June 2025, the service hours of this MTR Station Office/Retail Banking Centre are changed as follows:

Monday to Friday 11:00am - 7:00pm Saturday 9:00am - 1:00pm

### Mobile Branch #

| Branch / Servicing Location (Servicing day)                      | Address   | Se                     | rvice Hours                                    |
|--|---|------------------------|--|
| Hang Seng Mobile Branch -<br>Kai Ching Estate (Every<br>Monday)  | Loading / Unloading space near<br>Hong Ching House, Kai Ching<br>Estate         | Monday:<br>Saturday:   | 9:30am – 2:00pm<br>3:00pm – 5:00pm<br>Closed   |
| Hang Seng Mobile Branch -<br>Ying Tung Estate (Every<br>Tuesday) | Loading / Unloading space near<br>Ying Hei House, Ying Tung<br>Estate           | Tuesday:<br>Saturday:  | 9:30am – 2:00pm<br>3:00pm – 5:00pm<br>Closed   |
| Hang Seng Mobile Branch -<br>On Tat Estate (Every<br>Wednesday)  | Open space near Estate<br>Management Office at Chun Tat<br>House, On Tat Estate | Wednesday<br>Saturday: | : 9:30am – 2:00pm<br>3:00pm – 5:00pm<br>Closed |
| Hang Seng Mobile Branch -<br>On Tai Estate (Every<br>Thursday)   | Site near Kam Tai House, On Tai<br>Estate                                       | Thursday:<br>Saturday: | 9:30am – 2:00pm<br>3:00pm – 5:00pm<br>Closed   |
| Hang Seng Mobile Branch -<br>Hung Fuk Estate (Every<br>Friday)   | Loading / Unloading space near<br>Hung Lok House, Hung Fuk<br>Estate            | Friday:<br>Saturday:   | 9:30am – 2:00pm<br>3:00pm – 5:00pm<br>Closed   |



| Branch / Servicing Location (Servicing day)                    | Address  | Se                      | rvice Hours                                    |
|--|--|-------------------------|--|
| Hang Seng Mobile Branch 2 - Kwong Fuk Estate (Every Monday)    | Site near Kwong Yan House,<br>Kwong Fuk Estate   | Monday:<br>Saturday:    | 9:30am – 2:00pm<br>3:00pm – 5:00pm<br>Closed   |
| Hang Seng Mobile Branch 2 - Long Shin Estate (Every Tuesday)   | Site near Shin Leung House,<br>Long Shin Estate  | Tuesday:<br>Saturday:   | 9:30am – 2:00pm<br>3:00pm – 5:00pm<br>Closed   |
| Hang Seng Mobile Branch 2 - Mun Tung Estate (Every Wednesday)  | Site near Mun Shun House, Mun<br>Tung Estate     | Wednesday:<br>Saturday: | : 9:30am – 2:00pm<br>3:00pm – 5:00pm<br>Closed |
| Hang Seng Mobile Branch 2  – Ching Tin Estate (Every Thursday) | Site near Ching Shun House,<br>Ching Tin Estate  | Thursday:<br>Saturday:  | 9:30am – 2:00pm<br>3:00pm – 5:00pm<br>Closed   |
| Hang Seng Mobile Branch 2 - Cheung Wang Estate (Every Friday)  | Site near Wang Ngai House,<br>Cheung Wang Estate | Friday:<br>Saturday:    | 9:30am – 2:00pm<br>3:00pm – 5:00pm<br>Closed   |

- # Due to annual vehicle examination, the service of
  - Hang Seng Mobile Branch will be temporarily suspended from 18 August to 29 August 2025 and
  - Hang Seng Mobile Branch 2 will be temporarily suspended from 8 September to 19 September 2025.

### **Business Banking Centre (With Counter Service)**

| Branch / Service Outlets            | Address   |
|-------------------------------------|---|
| Wan Chai Business Banking Centre    | 19/F, Tai Tung Building, 8 Fleming Road, Wan Chai                 |
| Kwun Tong Business Banking Centre   | Unit 1901, 19/F, Crocodile Centre, 79 Hoi Yuen Road, Kwun<br>Tong |
| Tsimshatsui Business Banking Centre | 18 Carnarvon Road   |
| Lai Chi Kok Business Banking Centre | Unit 1-3 and 5-7, 31/F, Saxon Tower, Lai Chi Kok                  |

For information and assistance on branch operations at the above Branches, customers may call the Bank's Customer Service Hotline (Tel: 2822 0228).