

# Hang Seng Credit Card Supplementary Card Application Form



1-HASECONEW

This application form is effective from 16 October 2024.



BPMSEP

This application form consists of 14 pages. Please call again if you do not receive all pages.

Notes to Applicant(s):

(1) Please "✓" where appropriate. Please fill in the form in English BLOCK letters. (2) **Details in these sections must be completed and/or read carefully.** (3) Unless otherwise specified, details in these sections are extra services/products for selection. (4) Fields in *italic* are optional to fill in. (5) To facilitate application processing, please return this application form with copies of required documents to any Hang Seng Bank branch or by post to P.O. Box 74147, Kowloon Central Post Office, Kowloon.

Page 1

To: Hang Seng Bank Limited ("Hang Seng")

## Personal Information of Principal Card Customer

English Name as printed on Identification Document Surname Given Name  
 Mr<sup>M</sup>  Mrs<sup>R</sup>  Miss<sup>I</sup>  Ms<sup>S</sup> \_\_\_\_\_

Name in Chinese \_\_\_\_\_

Contact Tel. No. \_\_\_\_\_ HKID Card No./Passport No. \_\_\_\_\_

Hang Seng Credit Card Account No. [ ] [ ] [ ] [ ] - [ ] [ ] [ ] [ ] - [ ] [ ] [ ] [ ] - [ ] [ ] [ ] [ ]

## Personal Information of Supplementary Card Applicant (Not applicable to Full-time University/Tertiary Student Principal Card Customers)

I (Principal Card Customer) hereby request and authorise Hang Seng to issue a Hang Seng Credit Card Supplementary Card to the person identified below, who is at least 16 years of age. If the Supplementary Card Applicant is aged below 18, the Principal Card Customer must be his/her parent or guardian.

Applicable to **Credit Card Principal Card Customer**

1. Credit Card (Applicant to applicants aged 16 or above)

Note: - The credit limit of Supplementary Card will be shared with Principal Card by default.

- If you are Hang Seng Personal e-Banking customer, you can access your account under Personal e-Banking and this credit card application has been default to receive e-Statements/e-Advices.
- If you would like to receive paper statement, please logon Hang Seng Personal e-Banking and submit your instruction under "e-Statements/e-Advice Setting" page in "Setting" section on Mobile App or under "Account List and Maintain e-Statements/e-Advice" page in "Customer Services – Account Maintenance" section on desktop e-Banking.
- The email address you provided in this credit card application will be used for receiving email reminder on the day of e-Statements/e-Advice delivery.

English Name as printed on Identification Document Surname Given Name  
 Mr<sup>M</sup>  Mrs<sup>R</sup>  Miss<sup>I</sup>  Ms<sup>S</sup> \_\_\_\_\_

Name in Chinese \_\_\_\_\_

HKID Card No.\* (Please attach copy)/Passport No. (Please attach copy) \_\_\_\_\_

\* If you are a non-Hong Kong Permanent Identity Cardholder, please provide copies of HKID and passport; or front and back sides of Exit-entry Permit for Travelling to and from Hong Kong & Macao and Home Country Identification Document copies.

Nationality (Please specify ALL nationality(ies)): \_\_\_\_\_

Day Month Year  
Date of Birth [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ] [ ]

# Hang Seng Credit Card Supplementary Card Application Form

Supplementary Card Applicant's Name in English: \_\_\_\_\_

## Personal Information of Supplementary Card Applicant (Not applicable to Full-time University/Tertiary Student Principal Card Customers) (continued)

### Relationship

- Parent                       Son/Daughter                       Spouse                       Partner  
 Siblings                       Parents-in-law                       Son/Daughter-in-law                       Siblings-in-law  
 Others, please specify: \_\_\_\_\_ and provide the reason:  
 Referral Friend/Relative to Join Card Promotion  
 Financial Management by Friends/Relatives  
 Principal Card Customer/Supplementary Card Applicant Physically Disabled  
 Principal Card Customer/Supplementary Card Applicant Works Overseas/Always Out-of-Town  
 Maid Daily Home Expenses  
 Others, please specify: \_\_\_\_\_

Home Tel. No. \_\_\_\_\_ Mobile Tel. No.<sup>A</sup> \_\_\_\_\_

Nature of Business \_\_\_\_\_

e-mail Address<sup>A</sup> (maximum 35 characters) \_\_\_\_\_

<sup>A</sup> You must provide valid mobile phone number and e-mail address to (1) receive the One-time password (OTP) so that the online credit card transactions which requires identity authentication can be completed and (2) receive the Card-not-present (CNP) transactions timely via SMS/email.

Present Position \_\_\_\_\_ Office Tel. No. \_\_\_\_\_

Note: - Relevant correspondence and monthly statements will be mailed to the correspondence address of the Principal Card Customer. If Supplementary Card Customer with separate credit limit and statements intends to change his/her existing correspondence address, the "Change Contact Information Form" must be filled and authorized by the Principal Card Customer.

- Residential address of the Supplementary Card Applicant is different from that of the Principal Card Customer (please provide residential address proof of the Supplementary Card Applicant)

## ATM Facilities (Not applicable to Renminbi Credit Card)

I (Supplementary Card applicant) wish to extend the ATM access to my HK Dollars account(s) in Hang Seng Bank to my Supplementary Card<sup>†</sup>

**If you are applying for a Supplementary Card whose credit limit will be shared with the Principal Card, the new credit card and PIN will be sent to Principal card correspondence address.**

Additional Bank A/C (1)

Additional Bank A/C (2)<sup>#</sup>

Name of A/C Holders \_\_\_\_\_ Name of A/C Holders \_\_\_\_\_

A/C No. \_\_\_\_\_ A/C No. \_\_\_\_\_

Account holder(s) (Applicant) Signature(s)<sup>†</sup> \_\_\_\_\_ S.V. Account holder(s) (Applicant) Signature(s)<sup>†</sup> \_\_\_\_\_ S.V.

(Please use the signature filed with Hang Seng)

<sup>†</sup> The designated account(s) must be single name account or joint name account of the applicant. If the designated account(s) is/are joint name account(s), such account(s) must be an account that can be operated by either one alone. If the above account holder(s) (Applicant)'s signature(s) do(es) not match with Hang Seng's record, the account holder(s) is/are required to submit the "Addition of Account(s) for Credit Card Application Form".

<sup>#</sup> Only ONE additional account will be allowed for Hang Seng UnionPay Credit Card, therefore, Additional Bank A/C (2) is not applicable to Hang Seng UnionPay Platinum Card/UnionPay Credit Card.

Choice of Language on ATM Screen     Chinese<sup>C</sup>     English<sup>E</sup>

# Hang Seng Credit Card Supplementary Card Application Form

Supplementary Card Applicant's Name in English: \_\_\_\_\_

## Declaration

Are you a relative\* of any of the directors/employees\*/controllers\*/minority shareholder controllers\* of Hang Seng Bank Limited, its branches, subsidiaries or affiliates in Hong Kong or overseas (e.g. the Hongkong and Shanghai Banking Corporation Limited), or other entities over which Hang Seng Bank Limited is able to exert control?

- No, and I agree to notify Hang Seng Bank Limited promptly in writing if this information is no longer true and correct.
- Yes (please state his/her full name):

Full name in English: \_\_\_\_\_ Relationship: \_\_\_\_\_

Are you a director/employee\*/controller\*/minority shareholder controller\* of Hang Seng Bank Limited, its branches, subsidiaries or affiliates in Hong Kong or overseas (e.g. the Hongkong and Shanghai Banking Corporation Limited), or other entities over which Hang Seng Bank Limited is able to exert control?

- No, and I agree to notify Hang Seng Bank Limited promptly in writing if this information is no longer true and correct.
- Yes (please state your staff number) Staff number: \_\_\_\_\_

I confirm that I have obtained consent from the individuals listed above for the provision of their information to Hang Seng Bank Limited, its branches, subsidiaries and affiliates for the purpose of enabling Hang Seng Bank Limited and its affiliates to comply with the Banking (Exposure Limits) Rules.

I hereby authorise (and authorise on behalf of the above persons) Hang Seng Bank Limited to exchange with Hang Seng Bank Limited's branches, subsidiaries and affiliates information relating to me/the above persons and the facilities granted to me/the above persons for the purpose of enabling Hang Seng Bank Limited and its affiliates to comply with the Banking (Exposure Limits) Rules.

**\*Remark:** You may request from Hang Seng Bank Limited the definitions of these terms and a list of the above mentioned entities.

## Acknowledgement and Signature of Applicant(s)

### Overlimit Facility

You will be defaulted as opt-out of Overlimit, you may change your preference by checking the tick box "I want to Opt-in of Overlimit" below, please ensure you have read, understand and agree to accept the relevant consequences as mentioned below before confirming your choice.

- I want to Opt-in of Overlimit<sup>(N)</sup>

I herein opt-in of overlimit and I understand that an overlimit fee will be levied (please refer to the "Credit Card Key Facts Statement") when my outstanding balance exceeds my credit limit. I will be responsible for all card transactions under overlimit facility arrangement.

I understand that to Opt-out of Overlimit:

- My credit card transactions including but not limited to recurring transactions such as insurance premium, autopay transactions etc. may be declined due to insufficient available credit limit.
- I agree and understand that Hang Seng will not be liable for any loss or inconvenience that I or any third party may suffer due to this arrangement.

Important Note:

Some credit card transactions may not be stopped even though you have opt-out of overlimit; including but not limited to transactions for which authorization is not required such as Octopus Automatic Add Value Service reloading amount, or late posting of authorised transactions etc. However, the overlimit fee will not be levied if the above arrangement has been chosen.

### Consent to Use and Disclose Personal Data

By signing this application form, I agree that Hang Seng may use and disclose all personal data about me that Hang Seng currently or subsequently hold for the purposes as set out in the Notice to Customers and Other Individuals relating to the Personal Data (Privacy) Ordinance which accompanies this application form ("Notice").\*

**\* Note:**

**For customers who have a relationship with Hang Seng before 16 June 2014:**

**The Notice includes new purposes relating to Hang Seng's provision of services to you and enables Hang Seng to use your personal data in order that Hang Seng complies with the following current or future obligations, commitments or arrangements of Hang Seng or the HSBC Group: (i) obligations according to laws, regulations, judgments or court orders (both within and outside Hong Kong) including those that relate to money laundering, terrorist financing, bribery, corruption, tax evasion, fraud or sanctions (collectively referred to herein as "Unlawful Activities"); (ii) obligations according to guidelines, guidance or codes issued by local or foreign bodies or authorities (whether governmental, tax, law enforcement, regulatory, judicial, industry or others), or international guidance or internal policies and procedures, including those that relate to Unlawful Activities; (iii) requests from local or foreign bodies or authorities; (iv) commitments undertaken by Hang Seng or the HSBC Group with local or foreign bodies or authorities; (v) obligations according to agreement or treaty between local or foreign bodies or authorities; and (vi) obligations according to the HSBC Group's internal policies and procedures for use and sharing of data and information. The above may result in transfer of your personal data outside of Hong Kong. Please read the Notice which shows in full the purposes for which your personal data may be used and the classes of persons to whom your personal data may be transferred.**

In case of queries, please contact our customer service hotline at 2998 9878.

# Hang Seng Credit Card Supplementary Card Application Form

Supplementary Card Applicant's Name in English: \_\_\_\_\_

## Acknowledgement and Signature of Applicant

### Marketing Preferences (Mandatory Field)

We would like to occasionally update you about our latest offers, promotions and services, e.g. preferential rate, spending discounts or new digital services. Please let us know how you wish to receive Hang Seng's marketing materials. Please check ("✓") the relevant box(es) below to indicate your preferences.

	Agree <sup>(Y)</sup>	Not agree <sup>(N)</sup>
Post	<input type="checkbox"/>	<input type="checkbox"/>
SMS	<input type="checkbox"/>	<input type="checkbox"/>
Email	<input type="checkbox"/>	<input type="checkbox"/>
Telephone call	<input type="checkbox"/>	<input type="checkbox"/>

\* If existing customer has no selection given for the choice(s) above, we will not change your existing marketing preferences (if any). For New-to-bank customer with no selection given for the choice(s) above, we shall treat as "Not agree" instruction.

- **Please note that your above choice applies to the promotion of the classes of products, services, and/or subjects as set out in the Bank's Notice to Customers and Other Individuals relating to the Personal Data (Privacy) Ordinance ("Notice"). Please also refer to the Notice on the kinds of personal data which may be used and the classes of persons to which your personal data may be provided for them to use in promotion. The Notice has been appended to this form, please refer to Paragraph 7 (Use of Data in Direct Marketing) of the Notice.**
- Your choice above shall become effective after the Bank approves this application, unless this application is withdrawn or rejected for whatever reason. Your choice above represents new instruction of marketing preferences, which shall replace all your previous choices given to the Bank. However, the lead time required for the update varies in marketing channels. The Bank will proceed to update your records as soon as possible. Please logon to Hang Seng Personal eBanking or contact us at 2822 0228 if you want to know your choice prior to this application or if you wish to update your marketing preference in the future.
- Your choice above is for personal accounts only (excluding Private Banking). If you wish to indicate or change your current instructions on whether or not to receive direct marketing contact or information in connection with Private Banking, Commercial Banking or other business lines, please contact your Relationship Manager for separate arrangement.

### Notification of Banking Documents

Please note that banking documents, including but not limited to terms and conditions, notifications of changes, fees and charges and application documents will be provided in non-paper based format. You may download the terms & conditions for future reference, or if you prefer to download the same version of terms & conditions later, you may visit Hang Seng Bank Website > "Cards" > "Useful Information" > "Forms & Documents Centre" > "Terms and Conditions for Credit Card/Spending Card/Mobile Payment" > the below section for details within 30 days. You may not be able to access or download such version after 30 days.

Credit Card Name	Section
Hang Seng Visa Infinite Card	Hang Seng Visa Infinite Card
University/College Affinity Platinum Card, Gold Card and Credit Card	Hang Seng University/College Affinity Card
Hang Seng Bupa Platinum Mastercard, Hang Seng Bupa Mastercard, Forever Friends™ Platinum Card, Forever Friends™ Card, MUJI Visa Platinum Card, MUJI Visa Card	Other Co-Branded Cards
Hang Seng Prestige World Mastercard, Hang Seng Credit Card Gold Card, Hang Seng Credit Card, Hang Seng UnionPay Credit Card, Hang Seng RMB Gold Card, Hang Seng RMB Credit Card, Hang Seng Travel+ Visa Signature Card, MMPOWER World Mastercard	Hang Seng Credit Card
enJoy Platinum Card	Hang Seng enJoy Card

If you have declared your preferred way to receive banking documents (if any), your preference will remain effective in future communication. If you wish to change the preferred way to receive banking documents, you could send the instructions to us through mobile banking app, branch and hotline. Banking documents of applications of products and services through digital channels are provided in non-paper based format only.

We confirm the Applicant's Declaration on page 5-7.

We understand, acknowledge and agree the details as specified in the Important Notes herein, and the terms and conditions in force from time to time governing the use of Hang Seng Credit Card that accompany each card. A copy of the relevant terms and conditions is available upon request at any Hang Seng Bank branch or visit [hangseng.com/cardterms](https://hangseng.com/cardterms). The principal liabilities and obligations for using the Hang Seng Credit Card Supplementary Card under application herein are highlighted in the enclosed page 11 for the attention of the Principal Card Customer and the Supplementary Card Applicant.

Signature of Principal Card Customer

Date

Signature of Supplementary Card Applicant

Date

X

Principal Card Customer's Name in English

X

Supplementary Card Applicant's Name in English

For enquiries, please call **2998 8228** (Hang Seng Visa Infinite Card) / **2998 8111** (Hang Seng Prestige World Mastercard) / **2998 8222** (Hang Seng Travel+ Visa Signature Card/Platinum Card/MMPower World Mastercard®) / **2398 0000** (Hang Seng Credit Card) / **2998 8188** (Hang Seng enJoy Card) or contact any Hang Seng Bank branch.

### For Bank Use Only

Tx Branch Code	Ref. Branch Code
Tx Staff ID	Referral Staff ID

This application form is effective from 16 October 2024.

## Hang Seng Credit Card Supplementary Card

To apply, simply complete the attached application form with copies of required documents and return to any Hang Seng Bank branch or mail to P.O. Box 74147, Kowloon Central Post Office, Kowloon. Please read the following "Important Note" before application.

### Important Notes & Applicant's Declaration

#### Applicable to all Supplementary Card Applicants:

##### Important Notes

- This form is only applicable to the Supplementary Card application of Hang Seng Visa Infinite Card, Hang Seng Prestige World Mastercard, Hang Seng Platinum Card, Hang Seng Credit Card, Hang Seng UnionPay Credit Card, Hang Seng enJoy Card, Hang Seng Renminbi Credit Card, Hang Seng Travel+ Visa Signature Card, Hang Seng MMPOWER Card, Forever Friends Card, MUJI Card, University/College Affinity Card and Hang Seng Bupa Card. Supplementary Card is not available for Hang Seng enJoy Spending Card.
- Hang Seng Credit Card Supplementary Card Applicant must reside in Hong Kong and be at least 16 years of age. If the Supplementary Card Applicant is aged below 18, the Principal Card Customer must be his/her parent or guardian.
- If the Principal Card Customer and the Supplementary Card Applicant are an existing customer of Hang Seng Bank Limited ("Hang Seng") and unable to provide the information as requested on application form, Hang Seng will process the application according to his/her record at Hang Seng. If the Applicant would like to update his/her personal particulars, please bring along the relevant documentary proof and visit any Hang Seng Bank branches.
- Full-time University/Tertiary Student Principal Card Customer is not eligible for Supplementary Card application.
- If the Principal Card is a Hang Seng MMPOWER Card, the Supplementary Card will share the same card design as the Principal Card.
- Annual fee (if any): The annual fee for each Visa Infinite Card Supplementary Card is HK\$1,000; annual fee for each Visa Gold Card/Gold Mastercard Supplementary Card is HK\$300.**
- Finance charge for retail purchase and interest rate on cash advance:**
  - Finance charge for retail purchase: 2.67% per month (annualised percentage rate 35.72%)**
  - Interest rate on cash advance: 2.67% per month (annualised percentage rate 35.98%)**

**The above annualised percentage rates (APR) are calculated according to the standard method set out in the Code of Banking Practice and the applicable annual fee (if any) is not included in the APR calculation. An APR is a reference rate which includes the basic interest rate and other fees and charges of a product expressed as an annualised rate. In case of any failure to repay the minimum payment amount by payment due date stated on the relevant credit card statement, Hang Seng reserves the right to vary or increase the above interest rate to the rate specified and notify you from time to time. For details of other service charges, please ask any Hang Seng Bank branch staff.**

#### 8. Applicable to Hang Seng UnionPay Credit Card Supplementary Card Applicant:

If the Supplementary Card Applicant makes cash advance or cash withdrawal (cash withdrawal is only applicable to the Supplementary Card Applicant with Hang Seng Bank HK Dollar Account ("HKD Account") linked to the Hang Seng UnionPay Credit Card) with the Hang Seng UnionPay Credit Card through HSBC Group ATM network worldwide or UnionPay ATM network in Hong Kong, Hang Seng will process the relevant transactions according to the Supplementary Card Applicant's instructions. If the Supplementary Card Applicant uses Hang Seng UnionPay Credit Card linked with HKD Account through UnionPay ATM network at non-HSBC Group ATMs overseas, regardless of a cash advance or a cash withdrawal instruction is given, Hang Seng will instantly check the available balance of the HKD Account, and will process the instruction as cash withdrawal and debit the amount directly from the HKD Account if there is sufficient balance in the relevant HKD Account. If there is insufficient balance in the HKD Account, Hang Seng will process the instruction as cash advance without exception and debit the amount to the Hang Seng UnionPay Credit Card account directly. The relevant fees and charges of cash advance or cash withdrawal will be applicable to each successful transaction. The transaction amount of the cash advance and the corresponding fees and charges cannot exceed the available credit limit of Hang Seng UnionPay Credit Card, while the transaction amount of the cash withdrawal and the corresponding fees and charges cannot exceed the available balance of the HKD Account. For details of fees and charges, please call our Credit Card 24-hour Customer Service Hotline on 2998 8222 (Hang Seng UnionPay Platinum Card) or 2398 0000 (Hang Seng UnionPay Credit Card).

- For payment by Renminbi notes at Hang Seng Branch, only notes of RMB50 denomination or above are accepted.
- The remuneration packages of Hang Seng direct sales staff and authorised agents (including basic salary and incentive) are based on the performance of various aspects, and not only sales-oriented.
- Hang Seng reserves the final decision on the approval of Hang Seng Credit Card Supplementary Card and the credit limit.
- In case of any disputes, the decision of Hang Seng shall be final.

## Important Notes & Applicant's Declaration

### Applicant's Declaration

- The Applicant undertakes to advise Hang Seng if the Applicant is currently (or was during the last twelve months) a director, chief executive or substantial Shareholders of Hang Seng or its subsidiaries<sup>(note)</sup>; or he or she is a spouse, partner, relative by blood, marriage or adoption, or a trustee of a trust to the people mentioned in this clause.

Hang Seng requires the above information to comply with the Listing Rules.

<sup>(note)</sup>: "subsidiary" has the same meaning as in the Companies Ordinance (Cap. 622 of the Laws of Hong Kong) as amended and supplemented from time to time.

- The Principal Card Customer and the Supplementary Card Applicant confirm that, as of the date of the application, the Principal Card Customer and the Supplementary Card Applicant or the government department of HKSAR in which the Principal Card Customer and the Supplementary Card Applicant are working have no official dealings with Hang Seng and the Principal Card Customer and the Supplementary Card Applicant undertake to inform Hang Seng promptly in writing if the Principal Card Customer and the Supplementary Card Applicant or the government department in which the Principal Card Customer and the Supplementary Card Applicant are working will later become involved in any official dealings with Hang Seng.
- The Principal Card Customer and the Supplementary Card Applicant also confirm that (i) the Principal Card Customer and the Supplementary Card Applicant did not own any credit card that was cancelled due to default payment; (ii) the Principal Card Customer and the Supplementary Card Applicant currently do not have any overdue payment in respect of any of indebtedness of the Principal Card Customer and the Supplementary Card Applicant; and (iii) there is no bankruptcy order made against the Principal Card Customer and the Supplementary Card Applicant and the Principal Card Customer and the Supplementary Card Applicant are not in the process of petitioning for bankruptcy nor have any intention to do so.
- The Principal Card Customer and the Supplementary Card Applicant confirm that all of the information provided in the application form is true, correct and complete in all respects and each of them authorizes the other party to submit his/her information/documents on his/her behalf to Hang Seng and agree that Hang Seng may use such information for such purposes as set out in the statements, circulars, notices or terms and conditions relating to the use and disclosure of personal data made available by Hang Seng to customers from time to time. The Principal Card Customer and the Supplementary Card Applicant authorise Hang Seng to communicate and to exchange such information with whatever sources Hang Seng may consider appropriate for the purpose of verifying the same. The Principal Card Customer and the Supplementary Card Applicant further undertake to notify Hang Seng promptly in writing whenever there are any changes to any of such information.
- The Principal Card Customer and the Supplementary Card Applicant acknowledge(s) and agree(s) that irrespective of whether the Supplementary Card application is subsequently withdrawn or rejected, all personal data and information with respect to the Applicant(s) and an individual which are provided by the Applicant(s) and/or such individual at the request of Hang Seng or collected in the course of dealings between the Applicant(s) or such individual and Hang Seng (the "Data") may be held, used, processed and disclosed by Hang Seng for such purposes and to such persons in accordance with the Hang Seng's policies on use and disclosure of personal data as set out in statements, circulars, notices or terms and conditions made available by Hang Seng to the Applicant(s) and other individuals from time to time. The Applicant(s) also acknowledge(s) and agree(s) that the Data may be disclosed to, or held, used and processed by any debt collection agency, credit reference agency or similar service provider for purpose of verifying such Data or enabling them to provide such Data to other institutions: (i) in order that they may carry out credit and other status checks; and (ii) to assist them to collect debts.

Note: We will perform credit checks on you which may involve us providing your credit data to our selected credit reference agencies ("CRAs") under the Multiple Credit Reference Agencies Model (the "Model"). We have engaged TransUnion and PingAn OneConnect Credit Reference Services Agency (HK) Limited as our selected CRAs, and may engage other CRA(s), for the provision of consumer credit reference service, to facilitate our assessment of the credit facility applications and credit decision-making. You may request for a copy of the credit report from our selected CRAs free of charge if we have rejected your credit application within the past 30 business days. You may also request for a credit report from each selected CRAs without charge in any 12-month period. Contact details may be found on public websites of our selected CRAs or through our customer service hotline.

- The Principal Card Customer and the Supplementary Card Applicant further acknowledge and agree that Hang Seng may transfer the Data outside the Hong Kong Special Administrative Region, conduct matching procedures (as defined in the Personal Data (Privacy) Ordinance) using the Data and such other personal data and information relating to the Principal Card Customer and the Supplementary Card Applicant and/or the relevant individual, and provide banker's or credit references in respect of the Principal Card Customer and the Supplementary Card Applicant and/or such individual.
- In the case where a guarantee/third party security, whether limited or unlimited in amount, has been or is presently issued in Hang Seng's favour in respect of any or all liabilities of the Principal Card Customer and the Supplementary Card Applicant owed to Hang Seng, the Principal Card Customer and the Supplementary Card Applicant agree that Hang Seng may from time to time provide the guarantor/provider of third party security with any data, details or information (including any Data of the Principal Card Customer and the Supplementary Card Applicant) relating to any loan/banking/credit facilities extended by Hang Seng to the Principal Card Customer and the Supplementary Card Applicant for the purpose of notifying the guarantor/provider of third party security of the liabilities under the guarantee/third party security.
- The Principal Card Customer and the Supplementary Card Applicant agree that Hang Seng may send a repayment reminder (when necessary) in the form of text message, according to the mobile telephone number provided by the Principal Card Customer and the Supplementary Card Applicant/recorded within Hang Seng.
- The Applicant(s) confirm(s) that this card application was not referred by a third party.

## Important Notes & Applicant's Declaration

### 10. Applicable to Hang Seng enJoy Card Supplementary Card Applicant:

The Supplementary Card Applicant(s) authorise(s) Hang Seng to disclose to and exchange with any of the members of the Jardine Matheson Group or the DFI Retail Group from time to time, (a) any personal data and information relating to the Applicant(s), (b) the Applicant(s)' enJoy Card transactions details, and (c) details of the use of enJoy Dollars, for the purposes of (i) verifying staff identity (if applicable), (ii) establishing and operating the Applicant(s)' enJoy Card account, (iii) subject to the Applicant(s)' consent for direct marketing, data analysis so as to provide promotional offer(s) in connection with enJoy Card to enJoy Card holders and (iv) providing staff benefit(s) of the Jardine Matheson Group or the DFI Retail Group (if applicable). For the purpose herein, the Jardine Matheson Group and the DFI Retail Group consists, respectively, of the subsidiary and affiliated companies of Jardine Matheson Holdings Limited and Dairy Farm International Holdings Limited that are incorporated in Hong Kong or Macao, including but not limited to Jardine Matheson & Co. Limited and The Dairy Farm Company Limited.

### 11. Applicable to MUJI Card Supplementary Card Applicant:

Supplementary Card Applicant(s) authorise(s) Hang Seng to disclose to MUJI (Hong Kong) Company Limited ("MUJI") from time to time any data and information relating to details of Supplementary Card Applicant(s)' transactions in MUJI outlets and details of Supplementary Card Applicant(s)' use of MUJI Dollars for the purpose of the maintenance and operation of MUJI Dollars.

### 12. Applicable to Hang Seng Bupa Card Supplementary Card Applicant:

The Supplementary Card Applicant(s) authorise(s) Hang Seng to disclose to Bupa (Asia) Limited ("Bupa") from time to time (i) any data and information related to the Supplementary Card Applicant(s), to be used for the purpose of verifying the Supplementary Card Applicant(s)' identity as a Bupa's member, and establishment and operation of the Supplementary Card Applicant(s)' credit card account(s); (ii) the credit card approval status related to the Supplementary Card Applicant(s), to be used for the purpose of providing privileges to the Supplementary Card Applicant(s) by Bupa and (iii) the details of the use of the Supplementary Card Applicant(s)' Hang Seng Bupa Card Cash Dollars ("Cash Dollars") (if applicable), to be used for the purpose of maintenance and operation of offsetting the Bupa selected insurance premium payment by Cash Dollars.

### Document Required for Application

To facilitate our processing, please send in or return to any Hang Seng Bank branch the application form with copies of the required documents. You can also submit document via the website of Hang Seng, [hangseng.com/card](https://hangseng.com/card) (select "Additional Services/Other Information" and the "Submit Documents Here"). All documents including the enclosed application form supplied are not returnable.

- Hong Kong Identity Card/Hong Kong Permanent Identity Card/Passport copies/Exit-entry Permit for Travelling to and from Hong Kong & Macao and Home Country Identification Document
- If Supplementary Card Applicant is a non-Hong Kong Permanent Identity Cardholder, please provide copies of your HKID and passport, or front and back sides of Exit-entry Permit for Travelling to and from Hong Kong & Macao and Home Country Identification Document copies.
- Please attach residential address proof of Supplementary Card Applicant if different from Principal Card Customer

- Note:
1. Hang Seng reserves the right to request customers to provide relevant true copies and/or additional proof.
  2. The English version of these terms and conditions shall prevail whenever there is a discrepancy between the English and Chinese versions.



## PRIVACY NOTICE

### Notice to Customers and Other Individuals relating to the Personal Data (Privacy) Ordinance (the "Ordinance")

Your privacy, Our priority.

#### 1

##### COLLECTION AND STORAGE

###### We collect your data

- through your interaction with us and our products and services
- through the use of cookies and similar technology when you access our websites or apps (see our "Cookies Policy" for details)
- from other people and companies, including other HSBC group companies

We may also generate data about you by combining and analysing data. If you don't give us data, we may not be able to provide products or services to you.

We may store your data locally or outside Hong Kong, including in the cloud. We apply our global data protection standards and policies wherever your data is stored. We're responsible for keeping your data safe in compliance with Hong Kong law.

#### 2

##### PURPOSE

###### We use your data

- to provide products and services (e.g. banking, financial and/or insurance) to you, conducting credit checks and other daily operations
- to manage our business and enforce obligations, including exercising our legal rights to collect debt
- to detect, investigate and prevent financial crimes
- to verify your identity
- to send you marketing information if you've consented to it (see section 7 below for details)
- to design our products and analyse how people use our services
- to improve our products, services and marketing
- to determine the amount of debt owed to or by people
- for other purposes set out in section 6 below

#### 3

##### SHARE

###### We share your data with

- other HSBC group companies
- third parties who help us provide services to you or act for us
- credit reference agencies (including the operator of any centralised database they use), and, in case of default, debt collection agencies
- third parties whom you've consented to share data with (including using application programming interfaces)
- other third parties as set out in section 8 below

We may share your data locally or outside Hong Kong.

#### 4

##### YOUR RIGHTS

###### Access and correction

You can request access to the data we store about you. We may charge a fee for this.

You can also ask us to

- correct or update your data
- explain our data policies and practices

###### Your control on marketing preferences

You control what marketing information you receive from us and how you receive it.

You can change your marketing preferences any time by contacting us via Customer Service Hotline (852) 2822 0228 or updating your preferences on Personal e-Banking.

###### You can contact us

Data Protection Officer  
 Hang Seng Bank Limited  
 83 Des Voeux Road Central, Hong Kong  
 Fax: (852) 2868 4042

\*Cookies Policy: [Hang Seng Bank Website](#) > [Resources](#) > [Important Notices](#) > [Online Important Notices](#) > [Cookies Policy](#).



## 5

### DATA

#### We may collect

- personal information you provide to us in connection with our products or services
- biometric data such as your voice ID, finger print and facial recognition data
- your geographic and location data based on your mobile or other electronic device
- data from people who act for you or who you deal with through our services
- data from public sources, credit reference, debt collection and fraud prevention agencies, and other aggregators
- other data generated when you use our products or services

## 6

### OTHER PURPOSES

#### We further use your data

- to create and maintain our credit scoring models and ensure your credit worthiness
- to comply with laws, regulations, contractual arrangements, requirements (including our internal policies), or requests in or outside Hong Kong that we or the HSBC Group are under (our compliance could be mandatory or voluntary)
- to provide you with personalised advertisements on third party websites (this may involve the combination of your data with others)
- to enable our assignee to evaluate a transaction intended to be assigned
- for other purposes relating to the above (in section 2 and section 6) or to which you have consented

#### If you provide data about others

If you provide data to us about another person, you should tell that person how we'll collect, use and share their data as explained in this notice and it's best to seek their consent.

## 7

### DIRECT MARKETING

Means using your data to send you details about financial, insurance, rewards or loyalty programmes, or related products, services and offers provided by us or our co-branding, rewards or loyalty programme partners or charities.

We may use data such as your name, contact details, products and services portfolio information, transaction patterns and behaviour, location data, financial background, demographics, mobile device ID, and data relating to your usage of our websites and apps when we market to you.

## 8

### FURTHER SHARING

#### We further share your data with

- local or overseas legal, regulatory, law enforcement, government, tax and other bodies or authorities, and any partnerships between law enforcement and the financial sector
- any person who you hold a joint-named account with, people who can provide instructions for you and anyone who is providing (or may provide) security for your loans
- counterparties to banking, securities and other financial transactions
- any third party financial institutions, insurers, credit card companies, securities and investment services providers and any other third parties who we may transfer our business or assets to so they can evaluate our business
- partners and providers of reward, co-branding or loyalty programmes, charities or non-profit organisations
- drawee banks of cheques
- merchants and card acquirers of merchants
- our actual or proposed assignees

## 9

### CREDIT INFORMATION

#### If you apply for, have, or have had, a loan including a mortgage

We'll perform credit checks on you which may involve us providing your loan data to credit reference agencies (CRAs) (including the operator of any centralised database used by CRAs), and in the event of default, to debt collection agencies. The CRAs will add this data to their database and any centralised database used by them, which is available to other credit providers to help them assess whether to provide you with credit. You can ask us what data is routinely disclosed to CRAs, and make further data access and correction requests to them if needed.

The CRAs will keep your data. You can request us to ask the CRAs to delete it once you've fully repaid your loan. They'll only do this if:

- none of your payments were more than 60 days overdue in the 5 years before you fully repaid your loan. If they were, the CRAs will keep your data for 5 years from the date you fully paid that missed payment;
- you aren't declared bankrupt with an amount under your loan being written off. If you are, the CRAs will delete that record after 5 years from the date you're discharged from bankruptcy (you must tell them when this happens) or 5 years from the date you fully repay the overdue loan amount

This notice will apply for as long as we store your data. We'll normally send you the latest version once a year. In case of discrepancies between the English and Chinese version, the English version shall apply and prevail.

## Principal Liabilities and Obligations under the Terms and Conditions

Principal liabilities and obligations for using the Hang Seng Credit Card under the respective terms and conditions are highlighted below for your particular attention. You must read the FULL VERSION of the terms and conditions governing the use of the Hang Seng Credit Card. The terms and conditions are available at branches for collection.

1. You must exercise reasonable care and diligence in safekeeping the Hang Seng Credit Card, the personal identification numbers ("PIN") and/or the e-shopping Card Account Number (if applicable). In the case of any loss, theft or unauthorised disclosure of any of them, you must report to Hang Seng Bank Limited ("Hang Seng") as soon as reasonably practicable upon notice or suspicion thereof.
2. You shall be liable for all unauthorised transactions and losses suffered by Hang Seng involving the use of the Hang Seng Credit Card, the PIN and/or the e-shopping Card Account Number (if applicable) if you have acted fraudulently or with gross negligence or failed to fulfil the obligations as set out in Clause 1 above.
3. You shall repay promptly the outstanding balance of your Hang Seng Credit Card account upon demand by Hang Seng.
4. You shall be responsible for all costs and expenses reasonably incurred by Hang Seng in enforcing the terms and conditions and recovering any sum you owe to Hang Seng.
5. You shall report to Hang Seng any discrepancies in any Hang Seng Credit Card statement within 60 days of the statement date.
6. Hang Seng is entitled to amend the terms and conditions, and vary any fees and charges in respect of the use of the Hang Seng Credit Card, subject to a notice of not less than 60 days, which shall be binding on you if you continue to use or retain the Hang Seng Credit Card after the effective date as specified in the notice. You may elect to terminate the Hang Seng Credit Card pursuant to the terms and conditions if you do not agree to such amendments or variations.
7. You must sign the Hang Seng Credit Card immediately upon receipt.
8. The maximum liability for unauthorised card transaction(s) before the loss, theft and/or unauthorised disclosure of the Hang Seng Credit Cards/ the e-shopping Card Account Number/PIN is reported will be subject to the applicable laws and regulations. However, you are liable for all unauthorised cash advances, withdrawals, transfers and transactions effected with the use of the PIN before we are actually notified of the loss, theft or unauthorised disclosure of the PIN.
9. You must repay the outstanding balance on time to avoid payment of interests and finance charges. If Hang Seng does not receive the minimum payment amount as specified in the relevant Hang Seng Credit Card statement on or before the payment due date, an additional late charge shall be payable by you.
10. While the principal cardmember is held liable for the debts and liabilities of the principal cardmember and each supplementary cardmember, supplementary cardmember shall only be liable for his/her debts and liabilities.
11. Hang Seng is only entitled to apply the credit balance of the principal cardmember's account(s) in or towards satisfaction of the debts and liabilities owed by the principal cardmember and/or any supplementary cardmembers to Hang Seng. Hang Seng will only apply the credit balance of the supplementary cardmember's account(s) in or towards satisfaction of the debts and liabilities owed by the supplementary cardmember to Hang Seng.
12. Each cardmember using the SelectImage Mastercard services has to warrant that the use of the relevant photograph does not infringe the rights of any person and that the cardmember shall indemnify Hang Seng for all liabilities arising from any breach of such warranty.

\* The Chinese version is for reference only. Should there be any discrepancy between the English and Chinese versions, the English version shall prevail.

Hang Seng Bank Limited

## Credit Card Key Facts Statement

### Finance Charge

<b>Annualised Percentage Rate (“APR”) <sup>(1)</sup> for Retail Purchase</b>	<b>35.72%</b> when you open your account and it will be reviewed from time to time. No finance charge will be levied if full payment of outstanding balance is made on or before the Payment Due Date. If only partial payment is made, a finance charge at the rate(s) applicable to the Customer’s account will be applied to the outstanding amount of the existing balance and to all new credit card transactions (including but not limited to retail purchase, instalment of all kinds of instalment plans, any fees and charges, cash advance etc.) made prior to the next statement date. Finance charges will be calculated from the date of transaction to the date of full payment.
<b>APR <sup>(1)</sup> for Cash Advance (Not applicable to Private Label Card)</b>	<b>35.98%</b> when you open your account and it will be reviewed from time to time. Credit Card Cash Advance Service involves handling fee and finance charge. No finance charge will be levied if full payment of outstanding balance is made on or before the Payment Due Date. If only partial payment is made, a finance charge at the rate(s) applicable to the Customer’s account will be applied to the outstanding amount of the existing balance and to all new credit card transactions (including but not limited to retail purchase, instalment of all kinds of instalment plans, any fees and charges, cash advance etc.) made prior to the next statement date. Finance charges will be calculated from the date of transaction on a daily basis until the date of full payment and may be accrued after the statement date. If you wish to fully settle the finance charge, you may call our Customer Service Hotline to ascertain the amount of accrued finance charge payable following the current statement date.
<b>Interest Free Period</b>	Up to 56 days
<b>Minimum Payment Amount (Not applicable to World Mastercard, USD Visa Gold Card and Private Label Card)</b>	The Minimum Payment Amount is HK\$300/CNY300 (subject to card type) or the sum of items (i) to (iv) below (whichever is higher): (i) all fees and charges (including finance charges and annual fees); (ii) any overdue Minimum Payment Amount; (iii) amount exceeding the prescribed credit limit after deducting the amount of items (i) and (ii) from the New Balance; and (iv) 1% of the New Balance after deducting the amount of items (i) to (iii).

### Fees & Charges

<b>Annual Fee</b>	Visa Infinite Card/World Mastercard	Principal Card - <b>HK\$6,000</b> Supplementary Card - <b>HK\$1,000</b>
	Visa Signature Card	Principal Card - <b>HK\$2,000</b> Supplementary Card - <b>HK\$1,000</b>
	Platinum Card	Principal Card - <b>HK\$1,500</b> Supplementary Card - <b>HK\$750</b>
	Gold Card	Principal Card - <b>HK\$600</b> Supplementary Card - <b>HK\$300</b>
	Classic Card	Principal Card - <b>HK\$300</b> Supplementary Card - <b>HK\$150</b>
	Renminbi Credit Card - Platinum Card  - Gold Card  - Classic Card	Principal Card - <b>CNY1,500</b> Supplementary Card - <b>CNY750</b>  Principal Card - <b>CNY600</b> Supplementary Card - <b>CNY300</b>  Principal Card - <b>CNY300</b> Supplementary Card - <b>CNY150</b>
	USD Visa Gold Card	Principal Card - <b>US\$78</b> Supplementary Card - <b>US\$39</b>

## Credit Card Key Facts Statement

<p><b>Cash Advance Handling Fee</b> (<b>Not applicable</b> to Private Label Card)</p>	<p>Visa Infinite Card/World Mastercard/ Prestige World Mastercard/ Visa Signature Card/MMPOWER World Mastercard/Platinum Card/ Gold Card/ Classic Card/USD Visa Gold Card</p>	<p>• <b>0.5%</b> of the cash advance amount (<b>minimum HK\$100/US\$13</b>) per cash advance transaction</p>
<p>Renminbi Platinum Card/ Renminbi Gold Card/ Renminbi Credit Card</p>		<p>• <b>0.5%</b> of the cash advance amount (<b>minimum CNY100</b>) per cash advance transaction</p>
<p><b>Foreign Currency Conversion Fee</b> (<b>Not applicable</b> to Renminbi Credit Card and Private Label Card)</p>	<p><b>1.95%/1.2%</b> (only applicable to UnionPay Credit Card) of every transaction effected in currencies other than Hong Kong Dollars or US Dollars (only applicable to USD Visa Gold Card)</p>	
<p><b>Other Fees – Transactions in HKD incurred outside of Hong Kong</b> (<b>Not applicable</b> to USD Visa Gold Card, UnionPay Credit Card, UnionPay RMB Diamond Commercial Card and all Commercial Cards) (Effective from 16 October 2024)</p>	<p>A reimbursement charge of 1% for transactions in HKD incurred outside of Hong Kong or with any merchants not having business registration in Hong Kong, including but not limited to online merchants transactions. The same will be charged by the Bank on such transactions on behalf of Visa/Mastercard International.</p> <p>In some situation, customers may sometimes be offered the option to settle foreign currency transactions in Hong Kong Dollars at the point of sale overseas. Such option is a direct arrangement offered by the overseas merchants and not the card issuer. In such cases, customers are reminded to find out from the merchants about the foreign currency exchange rates and the percentage of handling fees to be applied before entering into the transactions since settling foreign currency transactions in Hong Kong Dollar may involve a cost higher than settling in foreign currency.</p>	
<p><b>Late Charge</b> (Effective from 16 October 2024)</p>	<p>Visa Infinite Card/Prestige World Mastercard/Visa Signature Card<sup>(1)</sup>/ MMPOWER World Mastercard/ Platinum Card/Gold Card/ Classic Card <sup>(1)</sup> Effective from 2 December 2024</p>	<p>If the Customer fails to make the Minimum Payment Amount on or before the Payment Due Date, a late charge of <b>HK\$330</b> or an amount equal to the Minimum Payment Amount (whichever is lower) will be levied each time.</p>
	<p>World Mastercard/ USD Visa Gold Card/Club Marina Cove Membership Credit Card</p>	<p>If the Customer fails to make full payment of the New Balance on or before the Payment Due Date, a late charge of <b>HK\$330/US\$42</b> or an amount equal to the New Balance (whichever is lower) will be levied each time.</p>
	<p>Renminbi Platinum Card/ Renminbi Gold Card/ Renminbi Credit Card</p>	<p>If the Customer fails to make the Minimum Payment Amount on or before the Payment Due Date, a late charge of <b>CNY330</b> or an amount equal to the Minimum Payment Amount (whichever is lower) will be levied each time.</p>
<p><b>Overlimit Fee</b> (Effective from 16 October 2024)</p>	<p>Visa Infinite Card/World Mastercard/ Prestige World Mastercard/ Visa Signature Card<sup>(1)</sup>/MMPOWER World Mastercard/Platinum Card/ Gold Card/Classic Card/USD Visa Gold Card/Club Marina Cove Membership Credit Card <sup>(1)</sup> Effective from 2 December 2024</p>	<p>An overlimit fee of <b>HK\$200/US\$26</b> per month will be charged if the outstanding balance (excluding fees and charges charged by the bank) exceeds the prescribed credit limit by <b>HK\$200/ US\$26</b> or above.</p>
	<p>Renminbi Platinum Card/ Renminbi Gold Card/ Renminbi Credit Card</p>	<p>An overlimit fee of <b>CNY200</b> per month will be charged if the outstanding balance (excluding fees and charges charged by the bank) exceeds the prescribed credit limit by <b>CNY200</b> or above.</p>

## Credit Card Key Facts Statement

<b>Paper Statement Service Annual Fee<sup>(2)</sup></b> (Effective from 1 July 2022)	Prestige World Mastercard/ Visa Signature Card/MMPOWER World Mastercard/Platinum Card/ Gold Card/Classic Card/USD Visa Gold Card/Spending Card	<b>HK\$40/US\$5</b> per account (for every 12 months period from July to June of the following year)
	Renminbi Platinum Card/ Renminbi Gold Card/ Renminbi Credit Card	<b>CNY40</b> per account (for every 12 months period from July to June of the following year)
<b>Returned Cheque / Autopay Reject          Handling Fee</b>	<ul style="list-style-type: none"> <li>A returned cheque/autopay reject handling fee of <b>HK\$120/CNY120/US\$16</b> (subject to card type) will be charged once on the same statement if there is any returned cheque/autopay reject amount more than HK\$120/CNY120/US\$16 (subject to card type).</li> <li>Returned cheque/autopay reject handling fee will be waived if late charge is levied on the same statement.</li> </ul>	

Note:

- The Annualised Percentage Rates ("APR") are reference rates calculated according to the standard method set out in the Code of Banking Practice. An APR is a reference rate which includes the basic interest rate and other fees and charges of a product expressed as an annualised rate.
- A fee of HK\$40/US\$5/CNY40 per account will be charged if customers receive more than 2 paper statements for every 12 months from July to June of the following year. Exemptions apply to senior citizens (aged 65 or above), customers aged below 18, recipients of Comprehensive Social Security Assistance (supporting documents required) or persons who present a proof of disability document (e.g. document of receiving government disability allowance).

### **Illustrative example**

Assumptions -

- Outstanding Balance = HK\$20,000
- Interest Rate = 32% p.a. (Monthly interest rate = 2.67%, rounded up to 2 decimals)
- No new transaction
- No annual fee and other fees
- Repayments are due on the 26th day after the statement date, and it is assumed that repayments are made on or before the due date.

If you make no additional charges using this card and each month you pay...	You will pay off the outstanding balance of HK\$20,000 in about...	and you will end up paying an estimated total of...
Only the minimum payment	11.8 years	HK\$59,393.88
HK\$871.54	3 years	HK\$31,375.44 (Savings = HK\$28,018.44)

The above repayment period (rounded up to 1 decimal), amounts (rounded up to 2 decimals) and examples are for illustration only. They do not reflect the real situation of your credit card account. To calculate the information applicable to your specific case, please use our online Credit Card Balance Repayment Calculator accessible from our website <https://www.hangseng.com/en-hk/personal/cards/payoff-calculator>