



更改個人 e-Banking 服務表格
Change of Personal e-Banking Service Form

致：恒生銀行有限公司
To: Hang Seng Bank Limited

請用正楷填寫，並在適當方格內加上“√”，填妥表格後交回本銀行任何一間分行或連同身份證明文件副本郵寄至香港郵政信箱 3013 號恒生銀行有限公司收。
Please complete in BLOCK LETTERS, “√” where appropriate, and return the completed form to any of our branches or attach a copy of your ID document and mail to Hang Seng Bank Ltd at GPO Box 3013, Hong Kong.

日期(日/月/年)
Date(DD/MM/YY)

甲部 Part A – 客戶資料 Customer Information	
戶口持有人姓名 Name(s) of Account Holder(s)	
身份證明文件類別 ID Document Type	<input type="checkbox"/> 香港身份證 HKID Card
	<input type="checkbox"/> 護照 Passport
	<input type="checkbox"/> 其他 Others: _____
身份證明文件號碼 ID Document No.	
乙部 Part B – 服務類別 Category of Service	
1. 確認 / 恢復 e-Banking 密碼 Confirm / Resume e-Banking Password (持有銀行戶口及自動櫃員機卡密碼的客戶可於網上登入時自行即時重設密碼而不需填寫此表格) (Customers who have Bank Account and ATM PIN can reset the password immediately during log-on without filling this form)	
<input type="checkbox"/> 確認網上遞交的新密碼申請 Confirm new password request submitted online 郵寄申請並不適用於只持有恒生信用卡之客戶。 Mail-in application is inapplicable to customers who only have credit card accounts activated with the Bank.	參考編號 Reference No. _____ _____
<input type="checkbox"/> 恢復被鎖定的密碼 Resume locked password	
2. 停用 / 恢復 e-Banking 保安功能 Terminate / Resume e-Banking Security Service	
<input type="checkbox"/> 取消已登記的保安編碼器或流動保安編碼 Deactivate the registered Security Device or Mobile Security Key 註：客戶請謹記需同時遞交表格以重設未經登記戶口之轉賬限額為零。 Note: Please be reminded to submit a separate request to reset the non-registered account transfer limit to zero.	
<input type="checkbox"/> 恢復身份確認程序(適用於「啟動保安編碼器或流動保安編碼」等服務中輸入身份證明文件隨機數位的身份確認程序) Resume the Identity Verification Facility (Applicable to the verification process of entering Personal Identification Document random digits for services like 'Activate Mobile Security Key or Security Device')	
3. 暫停 / 恢復 / 取消 e-Banking 服務 Suspend / Resume / Cancel e-Banking Service	
<input type="checkbox"/> 暫停 e-Banking 服務* Suspend e-Banking Service*	暫停原因: Suspend Reason:
	<input type="checkbox"/> 保安理由 Security Concern
	<input type="checkbox"/> 賬戶閒置 Profile Inactivity
	<input type="checkbox"/> 離港旅遊 Travel Abroad
<input type="checkbox"/> 恢復已暫停的 e-Banking 服務 Resume the suspended e-Banking Service	
<input type="checkbox"/> 啟動流動保安編碼後之身份認證 Verify identity after Mobile Security Key activation	
<input type="checkbox"/> 取消 e-Banking 服務* Cancel e-Banking Service*	
<input type="checkbox"/> 如果你提出取消 e-Banking 服務，本行亦會取消相關 e-Statement / e-Advice 服務，並將結單 / 通知書郵寄至你的通訊地址。如你現時已選擇使用紙本結單 / 通知書，本行將繼續將結單 / 通知書郵寄至你的通訊地址。 If you request to cancel e-Banking Service, the bank will also cancel the e-Statement / e-Advice Service and send the paper statements / advices to your correspondence address by post. If you have previously chosen to select paper statement, the bank will continue to send paper statements / advices to your correspondence address by post.	
<input type="checkbox"/> 取消以下 FPS 帳戶綁定服務 Cancel the following FPS Addressing Services	
<input type="checkbox"/> 快速支付系統識別碼 FPS Identifier	<input type="checkbox"/> 流動電話號碼 Mobile Phone Number
	<input type="checkbox"/> 電郵地址 Email Address
	<input type="checkbox"/> 香港身份證號碼 HKID Number
* 請注意: SimplyFund 戶口或強積金計劃持有人如欲申請暫停或取消 e-Banking 服務，請親臨本行分行辦理。 * Attention: For holder(s) of SimplyFund or MPF Account, please visit one of our branches if you wish to apply to suspend or cancel e-Banking Service.	
如果你在每年7月至下年6月期間曾經收取多過兩份郵寄結單，我們就會從你的每個戶口收取年費，請瀏覽「e-Statement / e-Advice 服務」頁面查看詳情。 紙本結單服務年費適用於多種戶口。 We'll charge you if you receive more than 2 paper statements for every 12 months per account from July to June of the following year. Please go to e-Statement / e-Advice Service page for details. Paper Statement Service Annual Fee applies to different account types.	
<input type="checkbox"/> 限制登記 e-Banking 服務(適用於未登記使用 e-Banking 之客戶) Restrict e-Banking Service Registration (Applicable to customers not yet registered for e-Banking service)	
<input type="checkbox"/> 限制以本人名下任何戶口登記 e-Banking 服務 Restrict e-Banking service registration for all my account(s)	
<input type="checkbox"/> 取消已設定的限制 Cancel the restriction applied	

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eCare

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TRUE UI PIB

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J011

PB16-R33(YX) sht 1-2 08/24 E <PB16>

請註明任何一個使用以下簽署的戶口號碼

Please specify any account no. to which the below signature(s) can apply

綜合 / 儲蓄 / 往來戶口號碼

Integrated / Savings / Current Account No. : _____

信用卡戶口號碼(只適用於持有信用卡之客戶)

Credit Card No. (only applicable to customers with credit card) : _____

戶口持有人(等)簽署 Signature(s) of Account Holder(s)

S.V.

X

請用留存本行之印鑑簽署 Please use signature(s)/chop(s) filed with the Bank

銀行專用 For Bank Use

Receiving Br. Code :

Approver :

Fax Switch ID: 9876
eBanking Cancellation (MPF
Only) - Send to Trustee

備註: 如屬聯名戶口, 請按戶口之簽署安排簽署表格。

Note: For Joint name account, please sign in accordance with the signing arrangement with the Bank.