

重新啟動不動戶表格
Dormant Account Reactivation Form

 致：恒生銀行有限公司（「本行」）
 To: Hang Seng Bank Limited (the "Bank")

 日期(日/月/年)
 Date(DD/MM/YY)

 填妥表格後(1)戶主/由指定人士交回本行任何一間分行或(2)連同戶主已簽署之身份證明文件副本郵寄到香港郵政信箱3013號恒生銀行有限公司。
 Please complete and (1) return the form to any of our branches in person or by a Designated Person, or (2) return the form with account holder's signed ID copy by mail to Hang Seng Bank Limited at GPO Box 3013, Hong Kong

重要事項 Important Notes

當你的戶口成為不動戶，你將暫時不能操作該戶口直至本行收到你重新啟動戶口的指示。一般情況下本行將會在接收到你重新啟動戶口指示的三至五個工作天內處理你的指示。(如同時需透過OSCR5表格更新趨時流動電話號碼，將需時約10個工作天方能完成辦理重新啟動戶口指示)

Once your account becomes dormant, you will not be able to operate the account until the Bank receives your instruction to reactivate it. Normally, the Bank will process your request upon receiving your instruction for reactivation within 3-5 working days (If required to update the Bank's record with latest mobile number via OSCR5 form at the same time, your instruction would be completed within around 10 working days)

重新啟動戶口途徑 Channels available for account reactivation:

- 致電24小時專人接聽電話理財熱線(如果你並沒有電話理財密碼，請到附近恒生銀行自動櫃員機取得/重設電話理財密碼)；
Call 24-hour manned phone-banking hotline (if you do not have any phone PIN, please obtain/reset PIN via the Hang Seng Bank ATM nearby with your bank account ATM card);
- 經恒生e-Banking遞交申請；
Submit request via Hang Seng e-Banking;
- 親臨本行任何一間分行；
Visit any of our Bank branches in person;
- 郵遞本表格連同戶主已簽署之身份證明文件副本至香港郵政信箱3013號恒生銀行有限公司。(註：如用郵遞方式重新啟動戶口，則需要收取服務費。服務費可參考恒生銀行網頁www.hangseng.com內各項銀行服務收費簡介 - 處理來函撥數指示。服務費會在以下不動戶直接扣除。)
Return the form with the supporting documents (signed ID copy) by mail to Hang Seng Bank Limited at GPO Box 3013, Hong Kong.
(Note: Service charges apply to Mail-in Request. Please refer to Banking Services Fees and Charges - Handling Letter of Instruction for Fund Transfer available at www.hangseng.com for the amount of service charge. Service charges will be debited from the dormant accounts set out below directly.)

*如果你不確定你的戶口狀況，請致電客戶服務熱線 2822 0228。

*If you are not sure what status your account is, please contact our Customer Service Hotline 2822 0228.

A. 客戶資料 Customer Information

 戶口持有人(等)之姓名
 Name of Account Holder(s)

 需要重新啟動之戶口號碼
 Account number to be re-activated

 經戶口持有人委派前往分行啟動戶口之指定人士姓名(如適用)
 Name of person designated by account holder to visit the branch for account reactivation (If applicable)

 指定人士身份證明文件號碼(如適用)
 ID document no. of the designated person (If applicable)

B. 戶口持有人聲明 Declaration by the account holder

- 本人(等)授權貴行從上述不動戶口轉入再轉出同戶口幣種1元，以重新啟動本人的不動戶口。
I/We authorize the Bank to first credit then debit account with the same currency of 1 unit from my above-mentioned dormant account in order to execute my authorization to reactivate my dormant account with the Bank.
- 本人(等)授權貴行可由本人(等)戶口內支取因執行指示而所需之服務費。(只適用於來函遞交)(請參閱HangSeng.com各項銀行服務收費表上之處理來函撥數指示。)
I/We hereby authorize the Bank to debit my/our account with the charges in effecting my/our instruction.(Only applicable to mail-in request)(Please refer to the Handling Letter of Instruction for Fund Transfer according to the Fees and Charges on HangSeng.com)

客戶簽署 Customer Signature(s)

 X
 請用留存本行之印鑑簽署 Please use signature(s)/chop(s) filed with the Bank

S.V.

 註 每張重新啟動不動戶表格只可重新啟動一個不動戶口。若閣下欲重啟多個戶口，必須另外填寫表格。
 Note: Each Dormant Account Reactivation Form can only reactivate one dormant account. Separate application form is required to reactivate more than one dormant account.

銀行專用 For Bank Use

-
- D480 attached
-
-
- Marked in register
-
-
- TRB checked (A817)
-
- Submit form through branch
-
-
- Account holder/PA or
-
-
- 3rd party, Name: _____

 Receiving party:
 Branch (BR code: _____)
 PSV

Receiving Date:

Reactivation Date: