

**24-hour Personal Assistant Services
(Applicable to HKD Platinum Commercial Card)**

Personal Assistant Service and its information are provided by Visa / MasterCard International / other third party service providers and Hang Seng Bank Limited ("Hang Seng") assumes no responsibilities for such service and information. Customer agrees to be bound by the terms and conditions for the service provided by Visa / MasterCard International / other third party service providers which may be amended from time to time. For any claims, disputes and complaints regarding such service and information, customer should refer directly to Visa / MasterCard International / other third party service providers. Customers may need to provide personal data or other information to Visa / MasterCard International / other third party service providers for the purpose of provision of the service to customer. In case the provision of any such service incurs any charges (including but not limited to any applicable local tax or any commission payable to any agent), the customers shall be responsible for such charges.

**24小時私人助理服務
(適用於恒生港元白金商務卡)**

24小時私人助理服務及有關資訊均由Visa / MasterCard International 或其他服務供應商提供予客戶。恒生銀行有限公司(「恒生」)概不承擔任何責任，客戶須受Visa / MasterCard International 或其他服務供應商不時訂定之服務章則及條款約束，客戶須就有關服務的所有索賠、糾紛或投訴直接向Visa / MasterCard International或其他服務供應商提出並解決。客戶或需向Visa / MasterCard International 或其他服務供應商提供個人資料或其他資料，以享用有關服務。倘有關之服務涉及其他費用（包括但不限於相關之稅項、中介人佣金等），該等費用須由客戶負責。