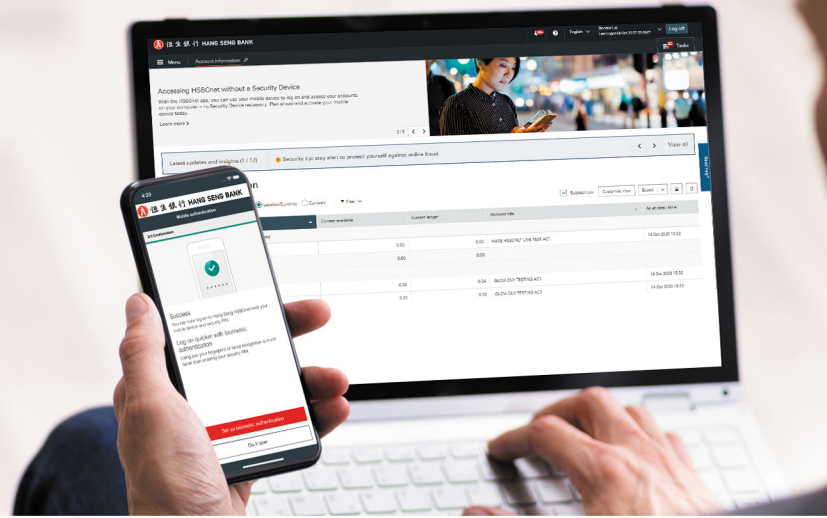




# Hang Seng HSBCnet Mobile Authentication

Authenticate via mobile phones / tablets, without carrying a physical Security Device!



A new mobile authentication feature has been introduced in the Hang Seng HSBCnet Mobile app. It allows you to authenticate via mobile phones / tablets to log on and access to Hang Seng HSBCnet services in a more secure and faster manner.

**With the Hang Seng HSBCnet Mobile Authentication enabled, you can enjoy:**



### Ease of use

Seamlessly log on and confirm payment via your registered mobile phones / tablets



### Convenience and hassle-free

Get instant access to your mobile phones / tablets without the need of carrying physical Security Device



### Enhanced security

Besides the mobile Security PIN, you can use fingerprint and facial recognition to confirm your identity and secure online transactions

**Set up mobile authentication in 2 simple steps:**

1. Your organization's System Administrator will need to grant the mobile device entitlement for you in Hang Seng HSBCnet's User Management service.
2. Once enabled, you can activate your mobile phones / tablets in the Hang Seng HSBCnet Mobile app.

**When to use mobile authentication:**

- Log on to Hang Seng HSBCnet web application
- Re-authentication when accessing high-risk functions (e.g. payment authorization, user access and authority entitlements)
- Transaction-sign during payment creation for new beneficiaries

**Not yet on board to Hang Seng HSBCnet Mobile app? Download NOW for free!**

Please download the latest version from the App Store and Google Play to enjoy this new feature.



Hang Seng HSBCnet



Remarks:

1. Hang Seng HSBCnet Mobile Authentication is an alternative authentication tool to your existing physical Security Device. You can still continue to use your existing Security Device to log on and access Hang Seng HSBCnet services after activating the Hang Seng HSBCnet Mobile Authentication.
2. Apple, the Apple logo, iPhone, Touch ID, Face ID, and TrueDepth are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc.
3. Android, Google Play and the Google Play logo are trademarks of Google LLC.