



恒生保險電子結單服務之風險 (「該風險」)

1. 客戶須配備適當的電腦及流動裝置設備和軟件、接達互聯網，方可使用恒生保險電子結單服務。
2. 互聯網可能涉及若干資訊科技風險及出現中斷。
3. 客戶或招致額外費用方可使用恒生保險電子結單服務。
4. 同意使用恒生保險電子結單服務的客戶如欲撤銷同意，須按照恒生保險有限公司(「本公司」)的合理要求給予事先通知。
5. 客戶如要取得不可再透過恒生銀行網站或恒生個人流動理財服務應用程式取覽及下載的任何恒生保險電子結單的列印本，或須繳付合理費用。

恒生保險電子結單服務 (「該服務」) 之重要事項

1. 成功登記使用該服務之戶口將不獲經郵遞寄發相關結單及通知書的列印本。本公司將會於恒生個人e-Banking及恒生個人流動理財服務應用程式之「e-Services」下之「e-Statement/e-Advice」上載有關服務之恒生保險電子結單。請於恒生個人e-Banking及恒生個人流動理財服務應用程式檢視本公司現已提供的電子版本文件。
2. 若你有任何一個保險戶口確認並登記收取恒生保險電子結單，該指示會應用於該保單持有人名下之所有保單，而不可再作個別更改。
3. 該服務不適用於從本公司的保險經紀渠道購買的所有保單，以及從各渠道購買的指定保費回贈產品及投資相連壽險計劃，你將以郵寄方式收取保險單年結通知書或保險單價值通知書(如適用)。如有查詢，請致電恒生保險服務熱線。



Risks for Hang Seng Insurance e-Statement Service (“Risks”)

1. Appropriate computer and mobile device equipment and software and internet access are required for using the Hang Seng Insurance e-Statement Service.
2. Internet services may be subject to certain IT risks and disruption.
3. The customer may incur additional costs for using the Hang Seng Insurance e-Statement Service.
4. Revocation of consent to the Hang Seng Insurance e-Statement Service will be subject to the giving of such advance notice by the customer as Hang Seng Insurance Company Limited (“Company”) may reasonably require.
5. The customer may be required to pay a reasonable charge for obtaining a hard copy of any Hang Seng Insurance e-Statement that is no longer available for access and downloading through Hang Seng Bank’s website or Hang Seng Personal Banking mobile app.

Important Notes for Hang Seng Insurance e-Statement Service (“Service”)

1. Upon successful registration of an account for the Service, relevant statement(s) and/or advice(s) on that particular account will not be sent in paper copies to the customers by post. The electronic copies of such statements/advices will be posted in the section “e-Statement/e-Advice” under “e-Services” of Hang Seng Personal e-Banking and Hang Seng Personal Banking mobile app for your access. Please visit Hang Seng Personal e-Banking and Hang Seng Personal Banking mobile app to check the existing type of e-Statement/e-Advice provided by the Company.
2. If you consent and register to receive Hang Seng Insurance e-Statement for any insurance account(s), it will be applied to all insurance policies under the same policy holder. Variation for individual insurance policy will not be allowed.
3. The Service is not available for all insurance policies purchased from the Company's broker channel or the insurance policies of selected refundable types of products and investment-linked assurance plans purchased from all channels, you will receive the insurance policy annual statement or policy statement (where applicable) by post. For enquiry, please contact Hang Seng Insurance service hotline.



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