

Terms and Conditions for Hang Seng Prestige Multi-Currency Debit Mastercard® - LUBUDS Dining Promotion (the "Promotion")

1. The promotion period is from 1 Oct to 30 Nov 2024, both dates inclusive ("Promotion Period").
2. The Promotion is applicable to any primary and supplementary Hang Seng Prestige Multi-Currency Debit Mastercard® ("Eligible Debit Card") customers (the "Customer(s)").
3. To be eligible for the Promotion, Customers are required to settle the payment by using their Eligible Debit Card.
4. Eligible retail spending transaction ("Eligible Transaction") must be retail transactions paid by presenting and settling the payment with physical Eligible Debit Card which also include contactless payment, and the transactions must be posted within 15 calendar days in order to be eligible. Eligible Transactions are defined according to the merchant codes/transaction type issued by Mastercard® or a merchant's acquiring bank from time to time. Hang Seng Bank Limited ("Hang Seng") has no obligation to clarify which transactions are eligible for the Offer before Customer conduct the transactions.

These are not Eligible Transactions:

- fees and charges;
 - cash withdrawal;
 - bill payment (including tax payments to the tax authorities);
 - quasi cash transactions, including: betting and gambling transactions, transactions at non-financial institutions (such as purchase of foreign currency, money orders and travellers cheques), transactions at financial institutions (such as purchase of merchandise and services from banks or investment trading platforms), wire transfers, rental payment or property purchase, purchase or reload of stored value cards or e-Wallets, purchase of cryptocurrencies and instalment payments.
5. Hang Seng will determine whether the Customers are eligible for the Offer(s) based on the records of the Eligible Transactions held by Hang Seng. The Offer redemption QR code will be sent to Customer's mobile number registered with Hang Seng on or before 31 Jan 2025.
 6. The eVoucher is applicable for dine in at LUBUDS@GROUP (the "Designated Merchant") during Monday to Sunday and must be presented before payment. Other terms and conditions can be found on the LUBUDS@GROUP webpage <https://bit.ly/47Slghx>.
 7. If the relevant Customer qualify for the Offer(s) is a supplementary card customer, the corresponding Offer will be sent to the associated primary Eligible Debit Card customer's mobile number registered with Hang Seng.
 8. Hang Seng may debit the relevant Customer's Eligible Debit Card account for the equivalent value of any Offer(s) which the Customer have enjoyed without prior notice if any transaction(s) for which the Offer was awarded is subsequently reversed or found out to be ineligible.
 9. Customer must keep all original sales slips or official payment records of the Eligible Transactions. In case of any dispute, we reserve the right at any time during or after the Promotion ended to request a submission of the relevant sales slips or official payment records, and/or such further documents or evidence as may be required for inspection, which will be retained by Hang Seng and will not be returned.
 10. The Promotion is only applicable to customers whose Eligible Debit Card remains valid during the Promotion Period.
 11. Any fraud and/or abuse committed by any person, as determined by respective Designated Merchant and Hang Seng at their sole discretion, in relation to the Promotion will result in the forfeiture of the person's eligibility to participate in the Promotion.
 12. Each Designated Merchant and Hang Seng have the sole right to modify, cancel or terminate the Offer at any time and to amend these Terms and Conditions from time to time without prior notice. Customer's use of services provided by Designated Merchant after the update, if any, to these Terms and Conditions shall indicate his/her agreement to be bound by the updated Terms and Conditions. Customers are advised to check on with the merchant before using the services at the Designated Merchant.
 13. Hang Seng shall hold no liability whatsoever for any disputes arising from and/or associated with a customer's use of the services provided by the respective Designated Merchant who are solely responsible for all related obligations and liabilities.
 14. No person other than the Customer and Hang Seng (which includes its successors and assigns) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these terms and conditions.
 15. These terms and conditions are governed by and will be construed in accordance with the laws of the Hong Kong Special Administrative Region.
 16. These terms and conditions are subject to prevailing regulatory requirements.
 17. In the event of disputes with a customer on the Promotion, the decision of the respective Designated Merchant and Hang Seng shall be final and binding.
 18. The English version of these terms and conditions shall prevail whenever there is a discrepancy between the English and Chinese versions.

LUBUDS@GROUP Restaurants include:

