

## Terms and Conditions for Hang Seng Prestige Multi-Currency Debit Mastercard® – Designated Airport Transfer Ride-Hailing Promotion (the “Promotion”)

1. The promotion period is from 3 Jul to 31 Dec 2024, both dates inclusive (“Promotion Period”).
2. The Promotion is applicable to Hang Seng Prestige Multi-Currency Debit Mastercard® (“Eligible Debit Card”) customers (the “Customer(s)”).
3. To be eligible for the Promotion, Customers are required to settle the payment of the trip by using their Eligible Debit Card.
4. During the Promotion Period, customers who enter the designated promotion code (“Promo Code”) in the below designated merchants’ (“Designated Merchants”) App(s) and successfully complete the transfer ride trip at the designated airports can enjoy the instant discount to be deducted from the original fare of their airport transfer ride in Hong Kong, Thailand and Singapore (the “Offer”) listed in clause 5.
5. Each Customer can only redeem each Promo Code once during the Promotion Period.

Country/ Area	Designated Merchants	Designated Airports	Promo Code	Coupon Value	Monthly Quota
Hong Kong	Uber	• Hong Kong International Airport (HKG)	HASE50HK	HKD50	600
Thailand	Grab	• Bangkok Suvarnabhumi Airport (BKK) • Phuket International Airport (HKT) • Chiang Mai International Airport (CNX)	HASE200TH	THB200	500
Singapore		• Singapore Changi Airport (SIN)	HASE5SG	SGD5	500

6. Only one Promo Code can be used for each trip and must be applied to when booking the trip using the respective Designated Merchant’s App. If multiple Promo Codes are entered to the Designated Merchants App and are all applicable for the trip, the one with the highest value will be applied first.
7. Any excess amount charged for the trip shall be paid by the Customer using Eligible Debit Card. Any shortfall amount will not be deferred.
8. The Promo Code is subject to availability with a monthly quota and is available on a first-come, first-served basis, and will be terminated immediately without prior notice.
9. Uber Promo Code is valid for Uber Taxi trips only, and not applicable to “Metered Taxi” trip option in the Designated Merchant’s App.
10. The Offer shall be valid when both the start and finish time of the trip are within the Promotion Period, according to local time zone.
11. The Offer shall be valid only when either the start location or end location of the trip is at the Designated Airports.
12. The Offer is non-transferable, non-refundable and cannot be redeemed for cash.
13. Customer may only have one user account with each Designated Merchant’s App. If any Designated Merchant has reasonable grounds to suspect that their user is creating fraudulent accounts or violating these terms and conditions, the corresponding user account and/or the Designated Merchants community guidelines, Designated Merchants may suspend the user account, and the user account will therefore not be eligible to participate in this Promotion.
14. Other promo code terms and conditions apply, please contact Designated Merchant for details.
15. Any and all questions related to the trip, shall be reported to the Designated Merchant via Designated Merchant’s App respectively.
16. The Promotion is only applicable to Customers whose Eligible Debit Card remains valid during the Promotion Period.
17. Any fraud and/or abuse committed by any person, as determined by the respective Designated Merchant and Hang Seng Bank Limited (“Hang Seng”) at their sole discretion, in relation to the Promotion will result in the forfeiture of the person’s eligibility to participate in the Promotion.
18. Each Designated Merchant and Hang Seng reserve the right to modify, cancel or terminate their respective Offer at any time and to amend these Terms and Conditions from time to time without prior notice. Customer’s use of services provided by Designated Merchant after the update, if any, to these Terms and Conditions shall indicate his/her agreement to be bound by the updated Terms and Conditions.
19. Hang Seng shall hold no liability whatsoever for any disputes arising from and/or associated with a Customer’s use of the services provided by Designated Merchants who are solely responsible for all related obligations and liabilities.

20. No person other than the Customer and Hang Seng (which includes its successors and assigns) will have any right under the Contracts (Rights of Third Parties) Ordinance to enforce or enjoy the benefit of any of the provision of these terms and conditions.
21. These terms and conditions are governed by and will be construed in accordance with the laws of the Hong Kong Special Administrative Region.
22. These terms and conditions are subject to prevailing regulatory requirements.
23. In the event of disputes with a customer on the Promotion, the decision of the respective Designated Merchant and Hang Seng shall be final and binding.
24. The English version of these terms and conditions shall prevail whenever there is a discrepancy between the English and Chinese versions.