客戶服務熱線 Customer Service Hotline: 2822 0228

請選擇語言 Please Select Language
- 1 廣東話 Cantonese
- 2 普通話 Putonghua
- 3 英語 English

- 0 跨境理財通戶口 Cross-boundary Wealth Management Connect Account
- 1 銀行服務 Banking Services
  - 7 匯款資料 Remittance Information
  - 0 返回主目錄 Return to Main Menu
- 2 匯價及利率 Rates Enquiry
  - 1 外幣匯價 T/T Exchange Rates
  - 2 存款利率 Deposit Rates
  - 3 黃金價格 Gold Price
  - 4 外幣現鈔價 Notes Exchange Rates
  - 0 返回主目錄 Return to Main Menu
- 3 投資服務 Investment Services
  - 1 證券服務 Securities Services
  - 2 基金投資服務 Investment Funds Services
  - 3 外匯及貴金屬孖展熱線 Foreign Exchange & Precious Metal
  - 4 外匯專線 Foreign Exchange Hotline
  - 5 結構式產品 Structured Products
  - 6 債券投資服務 Bonds Investment Services
  - 0 返回主目錄 Return to Main Menu
- 4 信用卡服務 Credit Card Services
  - 2 聯絡客戶服務員申請信用咭 Apply new credit card through customer service representative
  - 0 返回主目錄 Return to Main Menu
- 5 網上銀行、自動櫃員機服務及更改電話理財密碼 ebanking, ATM Services & Change Phone PIN
  - 1 網上銀行服務 ebanking Services
  - 2 自動櫃員機服務 ATM Services
  - 3 更改電話理財密碼 Change Phone PIN
  - 0 返回主目錄 Return to Main Menu
- 6 樓宇按揭、私人貸款、保險及強積金服務 Mortgages, Personal Loans, Insurance & MPF
  - 1 樓宇按揭、私人貸款、透支服務 Mortgages, Personal Loans & Overdraft Facilities
  - 2 保險服務 Insurance Services
  - 3 強積金服務 MPF Services
  - 0 返回主目錄 Return to Main Menu
- 7 報失卡包括提款卡、信用卡 Lost Card Reporting including ATM & Credit Card
- 8 聯絡客戶服務員 To Talk To Customer Service Representative
  - 2 定期存款服務、港幣轉賬、外幣買賣 Time Deposit Services/ Hong Kong Dollar Transfer/ Foreign Currency Buy/Sell
  - 3 投資服務 Investment Services
  - 4 其他銀行服務 Other Banking Services
  - 5 透過客戶服務員舉報欺詐案件 For Fraud Case Reporting to our customer service representative
- 9 疑偽冒銀行電話查詢或透過客戶服務員舉報欺詐案件 Suspicious Calls Verification or Fraud Case Reporting to our customer service representative
  - 1 疑偽冒銀行電話查詢 Suspicious Calls Verification
  - 2 透過客戶服務員舉報欺詐案件 For Fraud Case Reporting to our customer service representative
  - 0 返回主目錄 Return to Main Menu

貨幣編號 :
Currency Code :
- 10 – 港幣^ HK Dollar^
- 12 – 美元 US Dollar
- 13 – 英鎊 Sterling Pound
- 14 – 澳元 Australian Dollar
- 16 – 加幣 Canadian Dollar
- 17 – 日圓 Japanese Yen
- 18 – 紐西蘭元 New Zealand Dollar
- 19 – 瑞士法郎 Swiss Franc
- 20 – 歐羅 Euro
- 24 – 新加坡元* Singapore Dollar*
- 25 – 新台幣* New Taiwan Dollar*
- 26 – 泰國銖 Thailand Baht
- 27 – 人民幣 Renminbi
- 28 – 南非蘭特 South African Rand

(^只適用於存款利率
*只適用於外幣現鈔價)

(^For deposit rate only
* For note exchange rate only)

恒生銀行 HANG SENG BANK